



Consumer Advisory Committee Meeting Minutes

March 25, 2014

Attendee Members: Poppy Arford, Megan Hannan, Lydia Richard (phone), Beverly Soule and Bill Sullivan

Excused: Ann Sullivan, Kathleen Brogan, Dr. Jean Michel Kayumba and David Pied

Staff: Dev Culver, Amy Landry, Katie Sendze, Katelyn Michaud and Melanie Smith

Topic	Discussion/Decision	Action	Person Responsible
Agenda and Minutes	<ul style="list-style-type: none">Amy Landry explained a new process of approving the minutes. She said in order to present more timely minutes to the Board, that the minutes will be voted via email.Minutes from the January minutes approvedIn follow up to a discussion at the last meeting, it was reported that while the MHDO welcomes comments from the HIN Consumer Advisory Committee, the organization chose to work with the consumer committee run by Quality Counts	Poppy Arford, who also sits on the Quality Counts Committee, will bring any relevant information forward to the CAC.	Poppy Arford
SIM Patient Access Project	<ul style="list-style-type: none">Katie Sendze thanked all CAC members that worked on the Continuity of Care Document (CCD) sub-group. She also gave the committee an overview of the project.Eastern Maine Health System (EMHS) will be HealthInfoNet's pilot partner.The title of this document may change once HIN starts working with EMHS. Katie reviewed the areas of the document that the sub-group drafted new content for. She explained that HIN aligned with the Veteran's Administration (VA) CCD document.The committee discussed where the information comes from and possible branding of the document. Katie explained that branding will	Katie will send out another message to the group on the	Katie

Topic	Discussion/Decision	Action	Person Responsible
	<p>be discussed with EMHS.</p> <ul style="list-style-type: none"> As the technology improves and the pilot moves along, additional data may be added to the document. The document is not final; HIN's version will go to EMHS's work group for further revision. The Frequently Asked Questions (FAQ) section is still being developed. 	<p>revised document.</p> <p>If there is a future sub-group formed an email will go out to the entire group.</p>	Sendze
Burgess Advertising Work Update	<ul style="list-style-type: none"> Amy reported that HealthInfoNet has placed some questions on an Omnibus Poll of Maine people to be released in late March. She provided the group with the questions to be included. The results will be available at the next meeting. She gave the committee an overview of next steps including focus groups and surveys of consumers and registration staff at provider sites. She then asked the group to suggest groups from which to recruit focus group and online survey participants. Members gave her a list to work with. She encouraged members to bring forward ideas through email after the meeting as well. 	Amy will update the committee this work at the next meeting.	Amy Landry
LD 1740	<ul style="list-style-type: none"> Dev Culver provided an overview of recent legislation brought forward by the MHDO that would allow the state agency to release personal health information (PHI) (something it currently cannot) and to develop a consent mechanism for individuals to opt-out. HealthInfoNet testified neither for nor against the legislation to bring forward some specific issues for the committee to consider in their deliberation. After some negotiation between the Maine Hospital Association and the MHDO, the bill was amended to require the MHDO to mirror many privacy and security practices required of covered entities under HIPAA. Dev reported that HealthInfoNet's Board remains concerned that both MHDO's release of PHI and a possible consent mechanism could 		

Topic	Discussion/Decision	Action	Person Responsible
	<p>cause confusion on the part of patients, and could negatively affect HealthInfoNet in terms of patient trust that HIN does not release identified patient data beyond covered entities.</p> <ul style="list-style-type: none"> • The committee will be kept apprised of the MHDO's plans as they move to implement the provisions of this bill. • Committee member and MHDO Board member, Poppy Arford, added that MHDO Consumer Advisory Group meetings are open to the public and that input from the HIN CAC membership is welcomed. 		
Future Education Sessions	<ul style="list-style-type: none"> • Amy asked the committee think about what topics they might want for future education sessions: Suggestions included: <ul style="list-style-type: none"> ○ How does HIN manage the data they have access to ○ EMHS Patient Outreach ○ HIE usage ○ Patient portal work ○ Price transparency in health care 		

The meeting adjourned at 11:50 a.m. The next Consumer Advisory Committee Meeting will be May 27th, 10 a.m.-12:00 noon.