



## Consumer Advisory Committee Meeting Minutes

May 27, 2014

**Attendee Members:** Poppy Arford, Kathleen Brogan, Megan Hannan, David Pied, Lydia Richard (phone), Beverly Soule, Ann Sullivan and Bill Sullivan (phone)

**Excused:** Dr. Jean Michel Kayumba

**Staff:** Shaun Alfreds, Dev Culver (phone), Amy Landry, and Melanie Smith

Topic	Discussion/Decision	Action	Person Responsible
Agenda and Minutes	<ul style="list-style-type: none"><li>Ms. Arford suggested rewording the portion of the minutes regarding the MHDO to reflect that all MDHO Consumer Advisory Group (CAG) meetings are open to the public and that input from the HIN CAC membership is welcomed.</li><li>Poppy will send Amy a copy of the MHDO CAG meeting roadmap may so that members of the HIN CAC know when the group will meet and what topics they will address.</li><li><b>Minutes from the March minutes were approved with suggested revision.</b></li><li>Amy Landry reiterated the new process of approving the minutes. She said in order to present more timely minutes to the Board, the minutes will be voted via email.</li></ul>	The committee would like reminders and date needed by.	Amy Landry/ Melanie Smith
SIM Patient Access Project	<ul style="list-style-type: none"><li>EMHS will pilot five practices starting June 1, 2014 using the Continuity of Care Document. HealthInfoNet's new clinical coordinator will be involved in the roll out of this pilot. The pilot project will run for one year.</li></ul>	Amy Landry will send the committee a list of the practices and who has active consumer groups.	Amy Landry
Burgess Advertising Work Update	<ul style="list-style-type: none"><li>Omnibus Poll - Amy Landry reviewed the results of the Omnibus poll with the committee.</li></ul>		Amy Landry

Topic	Discussion/Decision	Action	Person Responsible
	<ul style="list-style-type: none"> <li>Focus group results - One focus group was held in the Bangor area. Amy reviewed the results with the committee. The Lewiston area focus group had to be rescheduled due to low attendance.</li> <li>Online survey-Amy reviewed the online survey questions with the committee and some revisions were suggested. This survey will go out later this summer.</li> </ul>	Amy asked the committee to send her any contacts they may have in the Lewiston area to aid in increasing attendance.	
Privacy & Security	<ul style="list-style-type: none"> <li>Todd Rogow attended the meeting to discuss Privacy &amp; Security as requested by the committee as an education session.</li> <li>Todd explained how HIN's security components work, policies around security and how its tested.</li> <li>At the end of the session Amy Landry asked for additional topics for future meetings. The group suggested possible health reform topics.</li> </ul>		
Open Discussion	<ul style="list-style-type: none"> <li>Poppy Arford mentioned that the MHDO has a meeting titled "Interested Parties Input Session Regarding PHI per LD1740" to be held on Tuesday, June 17<sup>th</sup> from 9 a.m. to noon at the MHDO offices in Augusta.</li> </ul>	Poppy will send the information on the MHDO workgroup to Amy to send to the group.	Poppy Arford

The meeting adjourned at 11:50 a.m. The next Consumer Advisory Committee Meeting will be July 22, 10 a.m.-12:00 noon.