

## HealthInfoNet Connection FAQs

### **Q: Which EMR systems has HealthInfoNet connected to?**

A: HealthInfoNet is continuously working with new EMRs to connect organizations to the HealthInfoNet Health Information Exchange. We are currently receiving data from sites using American Data, athenahealth, Centricity, Cerner, CompuGroup, CPSI, Epic, Meditech, NextGen, Siemens, SuccessEHS, and T-Systems.

### **Q: How do I go about connecting with HealthInfoNet?**

A: If you are interested in connecting to HealthInfoNet, please complete the Interested Organization Questionnaire located at [\(link\)](#). The information requested on the Questionnaire will help HealthInfoNet determine the best method of connecting to your organization, pricing, etc. A HealthInfoNet representative will get in touch with you after this questionnaire is completed to answer any questions that you might have and present you with the Participant Agreement. A demonstration of the HealthInfoNet Test system may be scheduled on request.

### **Q: Are there any technical requirements that must be met to connect to HealthInfoNet?**

A: The typical method of connecting involves creating a Virtual Private Network (VPN) connection between HealthInfoNet and the participating organization. In order to connect in this manner, the organization should either have IT resources on staff or an IT contractor who is capable of standing up and maintaining the VPN on their end. This VPN will be utilized to give your staff access to the HealthInfoNet Portal and to send data to HealthInfoNet.

- 1) Your EMR system should be capable of automatically sending HL7 messages to HealthInfoNet when certain triggers occur (such as when a physician signs off on a chart, etc.).
- 2) Some EMR systems require their customers to purchase a special module or interface in order to send data to a Health Information Exchange. It is a good idea to discuss this with your EMR vendor.
- 3) We would like to talk to you about your practice, your interest in connecting, and how HealthInfoNet can be of assistance to you. Please feel free to complete the Interested Organization Questionnaire even if you do not meet these technical requirements.