

FAQ Files

Q: *I have an account with the Maine Prescription Monitoring Program (PMP). Can I get PMP information in the portal?*

A: Yes! If you have an existing account for the PMP, you can access that information through HealthInfoNet's portal. To access the data, you will need your PMP username.

- 1) In the "Links" menu on the left, click on "Request PMP Access"
- 2) Enter your username for the PMP site in the text box in Step #3

Step 3: Enter your PMP User ID here: *

Step 4:

- 3) Click "Submit" and your user credentials will automatically be entered.
- 4) Log out of the portal, then log back in. Your registration will be complete!

When you log back in, you can launch the PMP tool under the "Links" menu. HealthInfoNet's portal allows for single sign-on, so there is no need to enter your PMP password or open a new browser tab to navigate to the PMP site.

When you use the PMP tool for the first time, you will be asked to update your profile. Once you have verified your information and clicked "Update," you can query the PMP site for your patient.

If you have questions or need help setting up your PMP access, please contact HealthInfoNet Customer Care at the following:

- Email: customer care@hinfonet.org
- Phone: 207-541-9250