



Analytics & Reporting Training Guide

How to Interpret Risk Score Values

Predictor	Description	Suggested Range
ED Visit	Probability of an Emergency Department visit within the next 12 months	70% - 100%
ED 30 Day Return Rate	Probability of returning to the Emergency Department within 30 days	15% - 20%
Inpatient Admission	Probability of an inpatient Admission within the next 12 months	70% - 100%
30-Day Inpatient Readmission	Probability of having readmission within 30 days of discharge	15% - 20%
High Cost	Predicted cost of patient care within the next 12 months: \$35,000 represents the highest cost patients	\$700 — \$35,900

Modules



Volume and Market Share

Track and trend volumes and market share by service area, disease, payer and patient demographics.

Hospital Performance

Compare actual to target performance for key performance indicators (KPI) using case mix and severity adjusted targets, including statewide norms.

Population Management

Identify populations and individuals most at risk for future high costs, inpatient admissions, and emergency room visits.

Readmission / Return Management

Identify inpatient encounters most at risk for 30-day readmissions or 30 day ED returns.

Variation Management

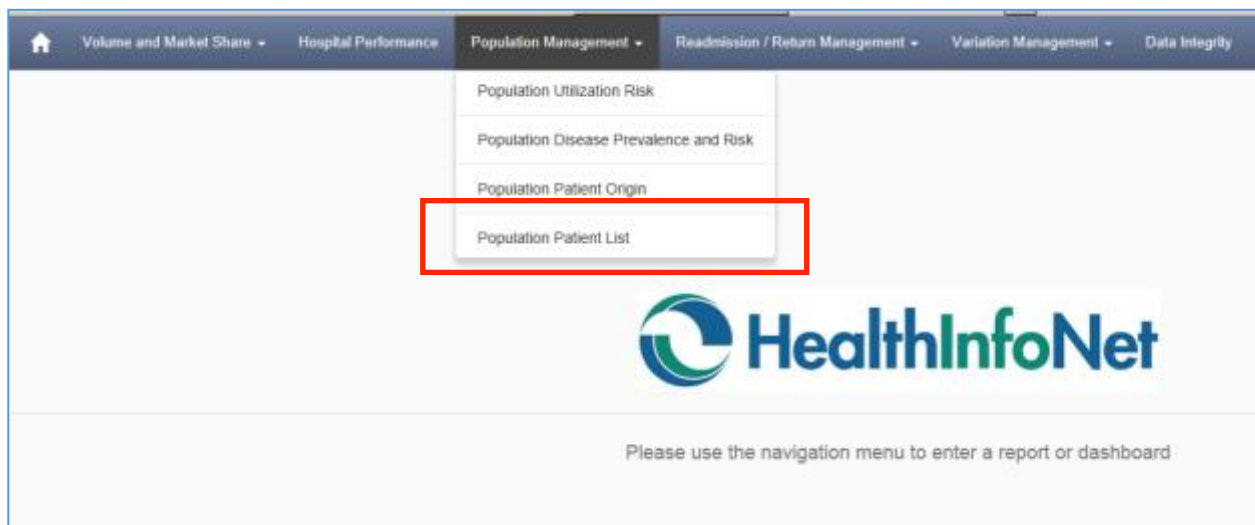
Understand resource variation by disease and cost category (length of stay, laboratory, radiology, etc.) to reduce unnecessary practice variation.

Population Management

The Population Patient List allows you to understand your individual patient risk for resource utilization, cost, and disease. Most often, these functions are used to create patient lists to identify those who are at high risk of an **ED visit** and **IP admission**.

Creating A Patient List – Risk of IP Admission within 12 Months

1. Go to the **Population Management** Tab
2. From the Drop Down, click on **Population Patient List**



You will now see the Filters



3. Click on the **Patient Assigned ACO** filter and select your ACO
4. Click on the **Patient Assigned PCP Facility** filter and select your facility

5. Click on the **Patient Assigned PCP site** filter and select your site
6. Click on the **Patient Assigned PCP** filter and select one or multiple PCPs*

The screenshot shows a filter interface with two columns of dropdown menus. The left column includes filters for Chronic Disease, Chronic Disease Count, Patient Attribution - Facility, Payor Category, Gender, and ZIP. The right column includes filters for Care Management, Patient Assigned ACO, Patient Assigned PCP Facility, Patient Assigned PCP Site, and Patient Assigned PCP. Red arrows point from the left column filters to the right column filters. On the far right, there are 'Sort By' and 'Sort Direction' dropdowns, and a 'My Custom Views' link.

Next, you'll filter for the high risk of Inpatient Admission. Let's filter for those patients who are between 70 and 100 percent risk. This means that we are going to filter for patients who have a 70 to 100% probability of being admitted to a hospital within the next 12 months. **Your organization can decide what percentage risk to focus on.**

7. Click on the **Risk Score – Inpatient Admission** filter and **70-100**

The screenshot shows a filter interface with three columns of dropdown menus. The left column includes filters for Risk Score - Predicted Cost, Risk Score - Predicted Cost - 3 Month Change, Risk Score - Disease Diabetes, Risk Score - Disease CHF, Patient First Name, and State. The middle column includes filters for Risk Score - ED Visit, Risk Score - ED Visit - 3 Month Change, Risk Score - Disease AML, Risk Score - Disease Hypertension, Risk Score - Disease Asthma, Patient Last Name, and County. The right column includes the Risk Score - Inpatient Admission filter, which is expanded to show a list of risk score ranges. A red arrow points to the 'Risk Score - Inpatient Admission' filter. The 'Risk Score - Inpatient Admission' filter is expanded to show a list of risk score ranges: [0, 10), [10, 20), [20, 30), [30, 40), [40, 50), [50, 60), [60, 70), [70, 80), [80, 90), and [90, 100]. The [70, 80), [80, 90), and [90, 100] ranges are selected.

8. Click on the **Sort by Filter** and select **Risk Score – IP Admission**
9. Click on the **Sort Direction Filter** and select **descending**

Chronic Disease

All selected ▾

Chronic Disease Count

All selected ▾

Patient Attribution - Facility

All selected ▾

Payor Category

All selected ▾

Gender

Select All ▾

ZIP

ZIP

Care Management

Select All ▾

Patient Assigned ACO

All selected ▾

Patient Assigned PCP Facility

All selected ▾

Patient Assigned PCP Site

All selected ▾

Patient Assigned PCP

All selected ▾

Sort By

Risk Score - Inpa...

Sort Direction

descending ▾

My Custom Views ▾

10. Click on the **Apply** button for the list to generate

Home

Volume and Market Share

Hospital Performance

Population Management

Readmission / Return Management

Variation Management

Data Integrity

Support

Welcome, dr

Risk Score - Predicted Cost

All selected ▾

Risk Score - Predicted Cost - 3 Month Change

All selected ▾

Risk Score - Disease Diabetes

All selected ▾

Risk Score - Disease CHF

All selected ▾

Patient First Name

Patient First Name

State

All selected ▾

Risk Score - ED Visit

All selected ▾

Risk Score - ED Visit - 3 Month Change

All selected ▾

Risk Score - Disease AMI

All selected ▾

Risk Score - Disease Hypertension

All selected ▾

Risk Score - Disease Asthma

All selected ▾

Patient Last Name

Patient Last Name

County

All selected ▾

Risk Score - Inpatient Admission

All selected ▾

Risk Score - IP Admission - 3 Month Change

All selected ▾

Risk Score - Disease CVA

All selected ▾

Risk Score - Disease COPD

All selected ▾

Risk Score - Mortality

All selected ▾

Age Group

All selected ▾

City

All selected ▾

Chronic Disease

All selected ▾

Chronic Disease Count

All selected ▾

Patient Attribution - Facility

All selected ▾

Payor Category

All selected ▾

Gender

Select All ▾

ZIP

ZIP

Care Management

Select All ▾

Patient Assigned ACO

All selected ▾

Patient Assigned PCP Facility

All selected ▾

Patient Assigned PCP Site

All selected ▾

Patient Assigned PCP

All selected ▾

Sort By

Select All ▾

Sort Direction

descending ▾

My Custom Views ▾

Apply

When you scroll down, you can view your **patient list**. As you can see, your list is sorted in descending order by risk score. If you want to toggle through the pages of patients, simply use the buttons to go from one page to the next. (Note: the Demo system blocks PHI, so the patient's name is replaced with a #)

Items

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31

32

33

34

35

36

37

38

39

40

41

42

43

44

45

46

47

48

49

50

51

52

53

54

55

56

57

58

59

60

61

62

63

64

65

66

67

68

69

70

71

72

73

74

75

76

77

78

79

80

81

82

83

84

85

86

87

88

89

90

91

92

93

94

95

96

97

98

99

100

Population Patient list

Population Utilization Statistics - Last 12 Months

Total Patients

Inpatient Admissions

Inpatient Days

Emergency Visits

Outpatient Visits

4

1

3

42

122

Patient Name	Age	Gender	DOB	Predicted Future Cost	Risk Score - ED Visit	Risk Score - IP Admission	Risk Score - Mortality	Risk Score - Disease AMI	Risk Score - Disease CVA	Risk Score - Disease Diabetes	Risk Score - Disease CHF	Risk Score - Disease Hypertension	Risk Score - Disease COPD	Risk Score - Disease Asthma	Chronic Disease Count
82560	Age	Gender	mm-dd-yyyy	\$15,000	91	12	19	1	0	100	4	100	10	14	23
152399	Age	Gender	mm-dd-yyyy	\$26,900	80	12	14	0	2	14	100	100	100	5	43
856532	Age	Gender	mm-dd-yyyy	\$18,000	77	13	9	0	0	3	1	8	4	100	9
907832	Age	Gender	mm-dd-yyyy	\$9,100	74	8	9	0	0	1	1	4	0	8	1

If you want to save the filters, click on **My Custom Views** and put a title for the saved filters. After that, click **Remember My Filters** and you will have your filters saved for next time.

Chronic Disease
All selected ▾

Chronic Disease Count
All selected ▾

Patient Attribution - Facility
All selected ▾

Payor Category
All selected ▾

Gender
Select All ▾

ZIP
ZIP

Care Management
Select All ▾

Patient Assigned ACO
All selected ▾

Patient Assigned PCP Facility
All selected ▾

Patient Assigned PCP Site
All selected ▾

Patient Assigned PCP
All selected ▾

Sort By
Risk Score - Inpa...

Sort Direction
descending ▾

My Custom Views ▾

If you want to use the list offline, Click on the **Actions** function and export the list as an excel, PDF, CSV etc.

Actions ▾

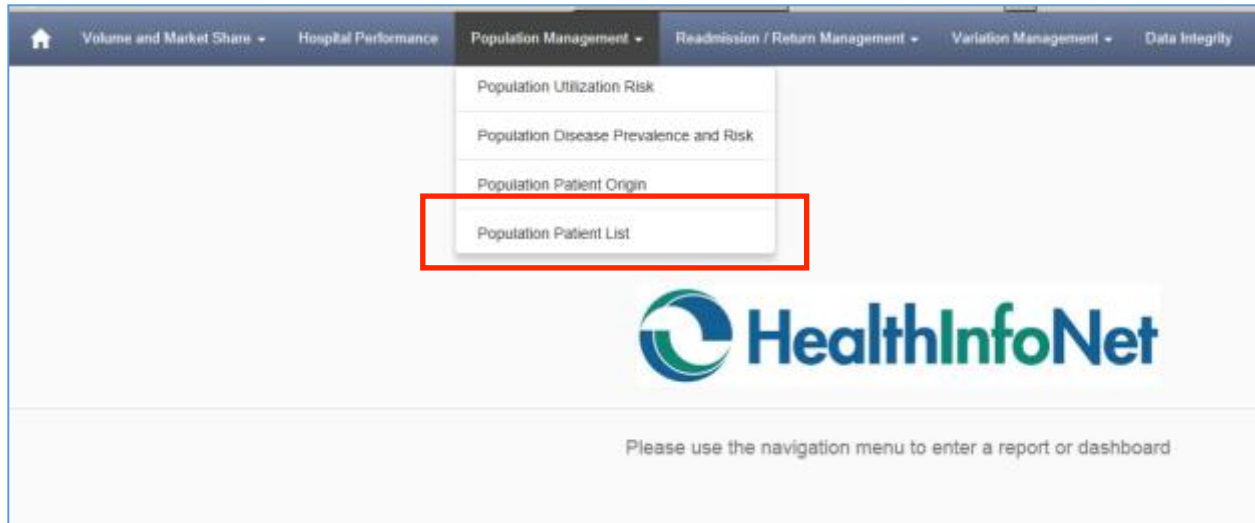
- Export ▾
 - XML file with report data
 - CSV (comma delimited)
 - PDF
 - Excel
 - TIFF file
 - Word
 - MHTML (web archive)

Patient Name	Age	Gender	DOB	Predicted Future Cost	Risk Score - ED Visit	Risk Score - IP Admission	Risk Score - Mortality
89560	Age	Gender	mm-dd-yyyy	\$15,000	91	12	19
152398	Age	Gender	mm-dd-yyyy	\$35,900	80	12	14
959530	Age	Gender	mm-dd-yyyy	\$15,000	77	13	0
907610	Age	Gender	mm-dd-yyyy	\$9,100	74	6	0

Total Patients Inpatient
4

Creating A Patient List – Risk of ED Visit within 12 months

1. Go to the **Population Management** Tab
2. From the Drop Down, click on **Population Patient List**



You will now see the Filters



3. Click on the **Patient Assigned ACO** filter and select your ACO
4. Click on the **Patient Assigned PCP Facility** filter and select your facility
5. Click on the **Patient Assigned PCP site** filter and select your site
6. Click on the **Patient Assigned PCP** filter and select one or multiple PCPs*

Chronic Disease
All selected ▾

Chronic Disease Count
All selected ▾

Patient Attribution - Facility
All selected ▾

Payor Category
All selected ▾

Gender
Select All ▾

ZIP
ZIP

Care Management
Select All ▾

Patient Assigned ACO
All selected ▾

Patient Assigned PCP Facility
All selected ▾

Patient Assigned PCP Site
All selected ▾

Patient Assigned PCP
All selected ▾

Sort By
Select All ▾

Sort Direction
descending ▾

[My Custom Views ▾](#)

Next, you'll filter for the high risk of ED patients. Let's filter for those patients who are between 70 and 100 percent risk. This means that we are going to filter for patients who have a 70 to 100% probability to come into the Emergency Department within the next 12 months. **Your organization can decide what percentage risk to focus on.**

7. Click on the **Risk Score – ED Visit** filter and **70-100**

Risk Score - Predicted Cost
All selected ▾

Risk Score - Predicted Cost - 3 Month Change
All selected ▾

Risk Score - Disease Diabetes
All selected ▾

Risk Score - Disease CHF
All selected ▾

Patient First Name
Patient First Name

State
All selected ▾

Risk Score - ED Visit
3 selected ▾

Q Se

☐ Select all

☐ [0, 10)

☐ [10, 20)

☐ [20, 30)

☐ [30, 40)

☐ [40, 50)

☐ [50, 60)

☐ [60, 70)

☒ [70, 80)

☒ [80, 90)

☒ [90, 100]

Risk Score - Inpatient Admission
All selected ▾

Risk Score - IP Admission - 3 Month Change
All selected ▾

Risk Score - Disease CVA
All selected ▾

Risk Score - Disease COPD
All selected ▾

Risk Score - Mortality
All selected ▾

Age Group
All selected ▾

City
All selected ▾

Apply

8. Click on the **Sort by Filter** and select **Risk Score – ED Visit**

9. Click on the **Sort Direction** Filter and select **descending**

Chronic Disease

All selected ▾

Chronic Disease Count

All selected ▾

Patient Attribution - Facility

All selected ▾

Payor Category

All selected ▾

Gender

Select All ▾

ZIP

ZIP

Care Management

Select All ▾

Patient Assigned ACO

All selected ▾

Patient Assigned PCP Facility

All selected ▾

Patient Assigned PCP Site

All selected ▾

Patient Assigned PCP

All selected ▾

Sort By

Risk Score - ED ...

Sort Direction

descending ▾

My Custom Views ▾

10. Click on the **Apply** button for the list to generate

Home

Volume and Market Share ▾

Hospital Performance ▾

Population Management ▾

Readmission / Return Management ▾

Utilization Management ▾

Data Integrity ▾

Support ▾

Welcome: All

Risk Score - Predicted Cost

All selected ▾

Risk Score - Predicted Cost - 3 Month Change

All selected ▾

Risk Score - Disease Diabetes

All selected ▾

Risk Score - Disease CHF

All selected ▾

Patient First Name

Patient First Name

State

All selected ▾

Apply

Risk Score - ED Visit

All selected ▾

Risk Score - ED Visit - 3 Month Change

All selected ▾

Risk Score - Disease AMI

All selected ▾

Risk Score - Disease Hypertension

All selected ▾

Risk Score - Disease Asthma

All selected ▾

Patient Last Name

Patient Last Name

County

All selected ▾

Risk Score - Inpatient Admission

All selected ▾

Risk Score - IP Admission - 3 Month Change

All selected ▾

Risk Score - Disease CVA

All selected ▾

Risk Score - Disease COPD

All selected ▾

Risk Score - Mortality

All selected ▾

Age Group

All selected ▾

City

All selected ▾

Chronic Disease

All selected ▾

Chronic Disease Count

All selected ▾

Patient Attribution - Facility

All selected ▾

Payor Category

All selected ▾

Gender

Select All ▾

ZIP

ZIP

Care Management

Select All ▾

Patient Assigned ACO

All selected ▾

Patient Assigned PCP Facility

All selected ▾

Patient Assigned PCP Site

All selected ▾

Patient Assigned PCP

All selected ▾

Sort By

Select All ▾

Sort Direction

descending ▾

My Custom Views ▾

When you scroll down, you can view your **patient list**. As you can see, your list is sorted in descending order by risk score. If you want to toggle through the pages of patients, simply use the buttons to go from one page to the next. (Note: the Demo system blocks PHI, so the patient's name is replaced with a #)

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31

32

33

34

35

36

37

38

39

40

41

42

43

44

45

46

47

48

49

50

51

52

53

54

55

56

57

58

59

60

61

62

63

64

65

66

67

68

69

70

71

72

73

74

75

76

77

78

79

80

81

82

83

84

85

86

87

88

89

90

91

92

93

94

95

96

97

98

99

100

101

102

103

104

105

106

107

108

109

110

111

112

113

114

115

116

117

118

119

120

121

122

123

124

125

126

127

128

129

130

131

132

133

134

135

136

137

138

139

140

141

142

143

144

145

146

147

148

149

150

151

152

153

154

155

156

157

158

159

160

161

162

163

164

165

166

167

168

169

170

171

172

173

174

175

176

177

178

179

180

181

182

183

184

185

186

187

188

189

190

191

192

193

194

195

196

197

198

199

200

201

202

203

204

205

206

207

208

209

210

211

212

213

214

215

216

217

218

219

220

221

222

223

224

225

226

227

228

229

230

231

232

233

234

235

236

237

238

239

240

241

242

243

244

245

246

247

248

249

250

251

252

253

254

255

256

257

258

259

260

261

262

263

264

265

266

267

268

269

270

271

272

273

274

275

276

277

278

279

280

281

282

283

284

285

286

287

288

289

290

291

292

293

294

295

296

297

298

299

300

301

302

303

304

305

306

307

308

309

310

311

312

313

314

315

316

317

318

319

320

321

322

323

324

325

326

327

328

329

330

331

332

333

334

335

336

337

338

339

340

341

342

343

344

345

346

347

348

349

350

351

352

353

354

355

356

357

358

359

360

361

362

363

364

365

366

367

368

369

370

371

372

373

374

375

376

377

378

379

380

381

382

383

384

385

386

387

388

389

390

391

392

393

394

395

396

397

398

399

400

401

402

403

404

405

406

407

408

409

410

411

412

413

414

415

416

417

418

419

420

421

422

423

424

425

426

427

428

429

430

431

432

433

434

435

436

437

438

439

440

441

442

443

444

445

446

447

448

449

450

451

452

453

454

455

456

457

458

459

460

461

462

463

464

465

466

467

468

469

470

471

472

473

474

475

476

477

478

479

480

481

482

483

484

485

486

487

488

489

490

491

492

493

494

495

496

497

498

499

500

501

502

503

504

505

506

507

508

509

510

511

512

513

514

515

516

517

518

519

520

521

522

523

524

525

526

527

528

529

530

531

532

533

534

535

536

537

538

539

540

541

542

543

544

545

546

547

548

549

550

551

552

553

554

555

556

557

558

559

560

561

562

563

564

565

566

567

568

569

570

571

572

573

574

575

576

577

578

579

580

581

582

583

584

585

586

587

588

589

590

591

592

593

594

595

596

597

598

599

600

601

602

603

604

605

606

607

608

609

610

611

612

613

614

615

616

617

618

619

620

621

622

623

624

625

626

627

628

629

630

631

632

633

634

635

636

637

638

639

640

641

642

643

644

645

646

647

648

649

650

651

652

653

654

655

656

657

658

659

660

661

662

663

664

665

666

667

668

669

670

671

672

673

674

675

676

677

678

679

680

681

682

683

684

685

686

687

688

689

690

691

692

693

694

695

696

697

698

699

700

701

702

703

704

705

706

707

708

709

710

711

712

713

714

715

716

717

718

719

720

721

722

723

724

725

726

727

728

729

730

731

732

733

734

735

736

737

738

739

740

741

742

743

744

745

746

747

748

749

750

751

752

753

754

755

756

757

758

759

760

761

762

763

764

765

766

767

768

769

770

771

772

773

774

775

776

777

778

779

780

781

782

783

784

785

786

787

788

789

790

791

792

793

794

795

796

797

798

799

800

801

802

803

804

805

806

807

808

809

810

811

812

813

814

815

816

817

818

819

820

821

822

823

824

825

826

827

828

829

830

831

832

833

834

835

836

837

838

839

840

841

842

843

844

845

846

847

848

849

850

851

852

853

854

855

856

857

858

859

860

861

862

863

864

865

866

867

868

869

870

871

872

873

874

875

876

877

878

879

880

881

882

883

884

885

886

887

888

889

890

891

892

893

894

895

896

897

898

899

900

901

902

903

904

905

906

907

908

909

910

911

912

913

914

915

916

917

918

919

920

921

922

923

924

925

926

927

928

929

930

931

932

933

934

935

936

937

938

939

940

941

942

943

944

945

946

947

948

949

950

951

952

953

954

955

956

957

958

959

960

961

962

963

964

965

966

967

968

969

970

971

972

973

974

975

976

977

978

979

980

981

982

983

984

985

986

987

988

989

990

991

992

993

994

995

996

997

998

999

1000

Population Patient list

Population Utilization Statistics - Last 12 Months

Total Patients

Inpatient Admissions

Inpatient Days

Emergency Visits

Outpatient Visits

4

1

3

42

102

Patient Name	Age	Gender	DOB	Predicted Future Cost	Risk Score - ED Visit	Risk Score - IP Admission	Risk Score - Mortality	Risk Score - Disease AMI	Risk Score - Disease CVA	Risk Score - Disease Diabetes	Risk Score - Disease CHF	Risk Score - Disease Hypertension	Risk Score - Disease COPD	Risk Score - Disease Asthma	Chronic Disease Count
89560	Age	Gender	mm-dd-yyyy	\$15,000	91	12	19	1	0	100	4	100	10	14	23
552389	Age	Gender	mm-dd-yyyy	\$35,900	80	12	14	0	2	14	100	100	100	5	43
895632	Age	Gender	mm-dd-yyyy	\$15,000	77	13	0	0	0	0	1	0	4	100	9
907813	Age	Gender	mm-dd-yyyy	\$8,100	74	8	0	0	0	1	1	4	0	0	1

If you want to save the filters, click on **My Custom Views** and put a title for the saved filters. After that, click **Remember My Filters** and you will have your filters saved for next time.

10

Chronic Disease All selected ▾ Chronic Disease Count All selected ▾ Patient Attribution - Facility All selected ▾ Payor Category All selected ▾ Gender Select All ▾ ZIP ZIP	Care Management Select All ▾ Patient Assigned ACO All selected ▾ Patient Assigned PCP Facility All selected ▾ Patient Assigned PCP Site All selected ▾ Patient Assigned PCP All selected ▾	Sort By Risk Score - ED ... Sort Direction descending ▾ <div style="border: 2px solid red; padding: 2px;">My Custom Views ▾</div>
--	--	---

If you want to use the list offline, Click on the **Actions** function and export the list as an excel, PDF, CSV etc.

Risk Score - Predicted Cost All selected ▾ Risk Score - Predicted Cost - 3 Month Change All selected ▾ Risk Score - Disease Diabetes All selected ▾ Risk Score - Disease CHF All selected ▾ Patient First Name Patient First Name State All selected ▾ Apply	Risk Score - ED Visit 3 selected ▾ Risk Score - ED Visit - 3 Month Change All selected ▾ Risk Score - Disease AMI All selected ▾ Risk Score - Disease Hypertension All selected ▾ Risk Score - Disease Asthma All selected ▾ Patient Last Name Patient Last Name County All selected ▾	Risk Score - Inpatient Admission All selected ▾ Risk Score - IP Admission - 3 Month Change All selected ▾ Risk Score - Disease CVA All selected ▾ Risk Score - Disease COPD All selected ▾ Risk Score - Mortality All selected ▾ Age Group All selected ▾ City All selected ▾
--	--	---

Actions ▾ | 1 of 1

Export ▾

- XML file with report data
- CSV (comma delimited)
- PDF
- Excel
- TIFF file
- Word
- MHTML (web archive)

Patient Name	Age	Gender	DOB	Predicted Future Cost	Risk Score - ED Visit	Risk Score - IP Admission	Risk Score - Mortality
89560	Age	Gender	mm-dd-yyyy	\$15,000	91	12	19
152398	Age	Gender	mm-dd-yyyy	\$35,900	80	12	14
959530	Age	Gender	mm-dd-yyyy	\$15,000	77	13	0
907810	Age	Gender	mm-dd-yyyy	\$9,100	74	6	0

Total Patients **Inpatient**
4

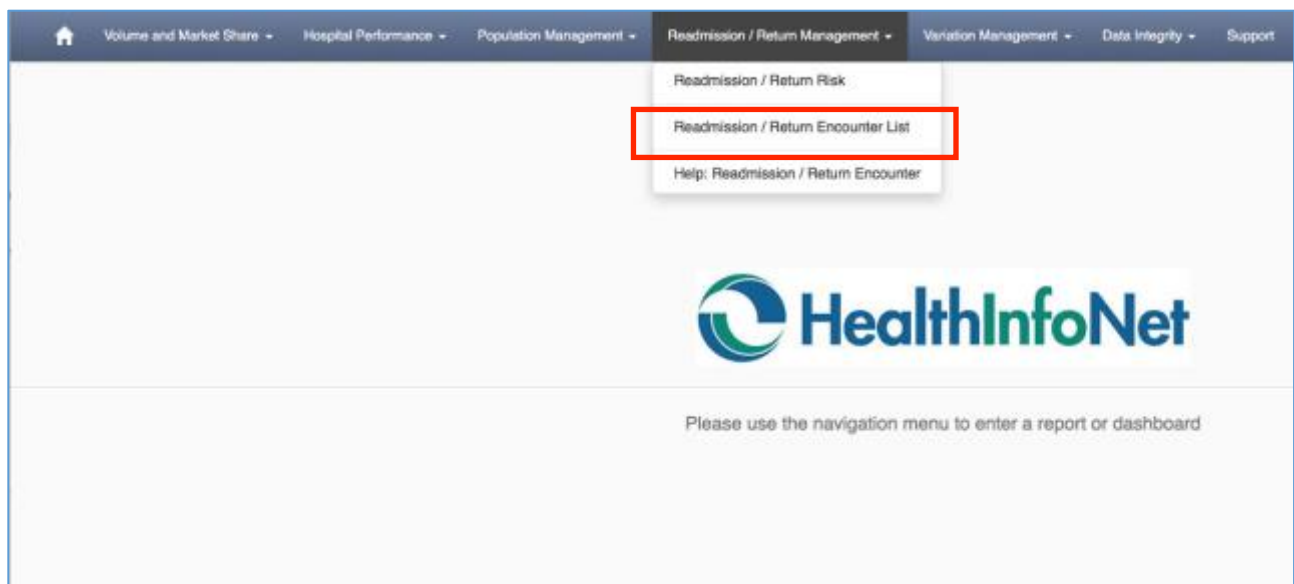
* This is only if you are managing patients at a provider level

Readmission / Return Management

The Readmission/Return Encounter List Function allows you to identify patients within your ACO/PCP population who are at high risk of a **30 Day Readmission** or **30 Day Return ED**.

Identifying Patients At-Risk of 30 Readmission (ACO)

1. Go to the [Readmission/Return Management](#) Tab
2. From the Drop Down, click on [Readmission/Return Encounter List](#)



This will bring you to the Filters

3. Click on the [Patient Assigned ACO](#) filter and select your ACO
4. Click on the [Patient Assigned PCP Facility](#) filter and select your facility
5. Click on the [Patient Assigned PCP site](#) filter and select your site
6. Click on the [Patient Assigned PCP](#) filter and select one or multiple PCPs*
7. Click on the [Encounter Type](#) filter and make sure only [Inpatient Visit](#) is selected
8. Click on the [Encounter Status](#) filter and make sure only [Active Patients](#) is selected
9. Click on the [Sort by Filter](#) and select [IP Readmission Risk Score](#)
10. Click on the [Sort Direction](#) Filter and make sure [descending](#) is selected

Note: The [Admission Date From](#) and [Admission Date To](#) filters default to 30 days, so you don't have to change anything for that filter

Volume and Market Share | Hospital Performance | Population Management | **Readmission / Return Management** | Variation Management | Data Integrity | Support

Admission Date From: 08/07/2016
 Risk Score - IP 30 day Readmission: All selected
 Age Group: All selected
 State: All selected
 Patient First Name: Patient First Name
 Patient Assigned ACO: St. Joseph Hospit...

Admission Date To: 08/06/2016
 Risk Score - ED 30 day Return: All selected
 Gender: Select All
 County: All selected
 Patient Last Name: Patient Last Name
 Patient Assigned PCP Facility: St. Joseph Hospit...

Discharge Date From: Discharge Date
 Risk Score - Predicted Cost: All selected
 Chronic Disease: All selected
 City: All selected
 Intervention: Select All
 Patient Assigned PCP Site: St. Joseph Interna...

Discharge Date To: Discharge Date
 IP 30 Day Readmission: Select All
 Primary Diagnosis Category: All selected
 ZIP: ZIP
 Care Management: Select All
 Patient Assigned PCP: All selected

Encounter Type: Inpatient
 ED 30 Day Return: Select All
 Primary Procedure Category: All selected
 Payor Category: All selected
 Encounter Status: Active Patient
 Discharge Facility: All selected

Sort By: IP Readmission ...
 Sort Direction: descending
 My Custom Views

Apply

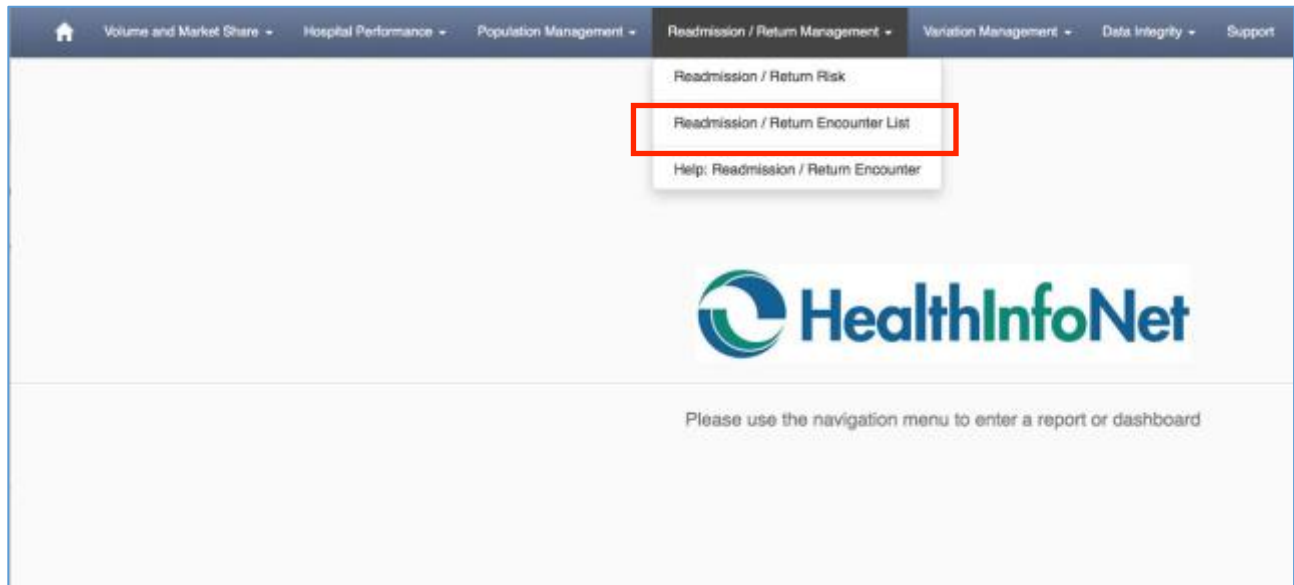
11. Click on the **Apply** button for the list to generate (Note: the Demo system blocks PHI, so the patient's name is replaced with a #)

When you scroll down, you can view your **patient list**. As you can see, your list is sorted in descending order by risk score. If you want to toggle through the pages of patients, simply use the buttons to go from one page to the next.

Active | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 40 | 41 | 42 | 43 | 44 | 45 | 46 | 47 | 48 | 49 | 50 | 51 | 52 | 53 | 54 | 55 | 56 | 57 | 58 | 59 | 60 | 61 | 62 | 63 | 64 | 65 | 66 | 67 | 68 | 69 | 70 | 71 | 72 | 73 | 74 | 75 | 76 | 77 | 78 | 79 | 80 | 81 | 82 | 83 | 84 | 85 | 86 | 87 | 88 | 89 | 90 | 91 | 92 | 93 | 94 | 95 | 96 | 97 | 98 | 99 | 100 | 101 | 102 | 103 | 104 | 105 | 106 | 107 | 108 | 109 | 110 | 111 | 112 | 113 | 114 | 115 | 116 | 117 | 118 | 119 | 120 | 121 | 122 | 123 | 124 | 125 | 126 | 127 | 128 | 129 | 130 | 131 | 132 | 133 | 134 | 135 | 136 | 137 | 138 | 139 | 140 | 141 | 142 | 143 | 144 | 145 | 146 | 147 | 148 | 149 | 150 | 151 | 152 | 153 | 154 | 155 | 156 | 157 | 158 | 159 | 160 | 161 | 162 | 163 | 164 | 165 | 166 | 167 | 168 | 169 | 170 | 171 | 172 | 173 | 174 | 175 | 176 | 177 | 178 | 179 | 180 | 181 | 182 | 183 | 184 | 185 | 186 | 187 | 188 | 189 | 190 | 191 | 192 | 193 | 194 | 195 | 196 | 197 | 198 | 199 | 200 | 201 | 202 | 203 | 204 | 205 | 206 | 207 | 208 | 209 | 210 | 211 | 212 | 213 | 214 | 215 | 216 | 217 | 218 | 219 | 220 | 221 | 222 | 223 | 224 | 225 | 226 | 227 | 228 | 229 | 230 | 231 | 232 | 233 | 234 | 235 | 236 | 237 | 238 | 239 | 240 | 241 | 242 | 243 | 244 | 245 | 246 | 247 | 248 | 249 | 250 | 251 | 252 | 253 | 254 | 255 | 256 | 257 | 258 | 259 | 260 | 261 | 262 | 263 | 264 | 265 | 266 | 267 | 268 | 269 | 270 | 271 | 272 | 273 | 274 | 275 | 276 | 277 | 278 | 279 | 280 | 281 | 282 | 283 | 284 | 285 | 286 | 287 | 288 | 289 | 290 | 291 | 292 | 293 | 294 | 295 | 296 | 297 | 298 | 299 | 300 | 301 | 302 | 303 | 304 | 305 | 306 | 307 | 308 | 309 | 310 | 311 | 312 | 313 | 314 | 315 | 316 | 317 | 318 | 319 | 320 | 321 | 322 | 323 | 324 | 325 | 326 | 327 | 328 | 329 | 330 | 331 | 332 | 333 | 334 | 335 | 336 | 337 | 338 | 339 | 340 | 341 | 342 | 343 | 344 | 345 | 346 | 347 | 348 | 349 | 350 | 351 | 352 | 353 | 354 | 355 | 356 | 357 | 358 | 359 | 360 | 361 | 362 | 363 | 364 | 365 | 366 | 367 | 368 | 369 | 370 | 371 | 372 | 373 | 374 | 375 | 376 | 377 | 378 | 379 | 380 | 381 | 382 | 383 | 384 | 385 | 386 | 387 | 388 | 389 | 390 | 391 | 392 | 393 | 394 | 395 | 396 | 397 | 398 | 399 | 400 | 401 | 402 | 403 | 404 | 405 | 406 | 407 | 408 | 409 | 410 | 411 | 412 | 413 | 414 | 415 | 416 | 417 | 418 | 419 | 420 | 421 | 422 | 423 | 424 | 425 | 426 | 427 | 428 | 429 | 430 | 431 | 432 | 433 | 434 | 435 | 436 | 437 | 438 | 439 | 440 | 441 | 442 | 443 | 444 | 445 | 446 | 447 | 448 | 449 | 450 | 451 | 452 | 453 | 454 | 455 | 456 | 457 | 458 | 459 | 460 | 461 | 462 | 463 | 464 | 465 | 466 | 467 | 468 | 469 | 470 | 471 | 472 | 473 | 474 | 475 | 476 | 477 | 478 | 479 | 480 | 481 | 482 | 483 | 484 | 485 | 486 | 487 | 488 | 489 | 490 | 491 | 492 | 493 | 494 | 495 | 496 | 497 | 498 | 499 | 500 | 501 | 502 | 503 | 504 | 505 | 506 | 507 | 508 | 509 | 510 | 511 | 512 | 513 | 514 | 515 | 516 | 517 | 518 | 519 | 520 | 521 | 522 | 523 | 524 | 525 | 526 | 527 | 528 | 529 | 530 | 531 | 532 | 533 | 534 | 535 | 536 | 537 | 538 | 539 | 540 | 541 | 542 | 543 | 544 | 545 | 546 | 547 | 548 | 549 | 550 | 551 | 552 | 553 | 554 | 555 | 556 | 557 | 558 | 559 | 560 | 561 | 562 | 563 | 564 | 565 | 566 | 567 | 568 | 569 | 570 | 571 | 572 | 573 | 574 | 575 | 576 | 577 | 578 | 579 | 580 | 581 | 582 | 583 | 584 | 585 | 586 | 587 | 588 | 589 | 590 | 591 | 592 | 593 | 594 | 595 | 596 | 597 | 598 | 599 | 600 | 601 | 602 | 603 | 604 | 605 | 606 | 607 | 608 | 609 | 610 | 611 | 612 | 613 | 614 | 615 | 616 | 617 | 618 | 619 | 620 | 621 | 622 | 623 | 624 | 625 | 626 | 627 | 628 | 629 | 630 | 631 | 632 | 633 | 634 | 635 | 636 | 637 | 638 | 639 | 640 | 641 | 642 | 643 | 644 | 645 | 646 | 647 | 648 | 649 | 650 | 651 | 652 | 653 | 654 | 655 | 656 | 657 | 658 | 659 | 660 | 661 | 662 | 663 | 664 | 665 | 666 | 667 | 668 | 669 | 670 | 671 | 672 | 673 | 674 | 675 | 676 | 677 | 678 | 679 | 680 | 681 | 682 | 683 | 684 | 685 | 686 | 687 | 688 | 689 | 690 | 691 | 692 | 693 | 694 | 695 | 696 | 697 | 698 | 699 | 700 | 701 | 702 | 703 | 704 | 705 | 706 | 707 | 708 | 709 | 710 | 711 | 712 | 713 | 714 | 715 | 716 | 717 | 718 | 719 | 720 | 721 | 722 | 723 | 724 | 725 | 726 | 727 | 728 | 729 | 730 | 731 | 732 | 733 | 734 | 735 | 736 | 737 | 738 | 739 | 740 | 741 | 742 | 743 | 744 | 745 | 746 | 747 | 748 | 749 | 750 | 751 | 752 | 753 | 754 | 755 | 756 | 757 | 758 | 759 | 760 | 761 | 762 | 763 | 764 | 765 | 766 | 767 | 768 | 769 | 770 | 771 | 772 | 773 | 774 | 775 | 776 | 777 | 778 | 779 | 780 | 781 | 782 | 783 | 784 | 785 | 786 | 787 | 788 | 789 | 790 | 791 | 792 | 793 | 794 | 795 | 796 | 797 | 798 | 799 | 800 | 801 | 802 | 803 | 804 | 805 | 806 | 807 | 808 | 809 | 810 | 811 | 812 | 813 | 814 | 815 | 816 | 817 | 818 | 819 | 820 | 821 | 822 | 823 | 824 | 825 | 826 | 827 | 828 | 829 | 830 | 831 | 832 | 833 | 834 | 835 | 836 | 837 | 838 | 839 | 840 | 841 | 842 | 843 | 844 | 845 | 846 | 847 | 848 | 849 | 850 | 851 | 852 | 853 | 854 | 855 | 856 | 857 | 858 | 859 | 860 | 861 | 862 | 863 | 864 | 865 | 866 | 867 | 868 | 869 | 870 | 871 | 872 | 873 | 874 | 875 | 876 | 877 | 878 | 879 | 880 | 881 | 882 | 883 | 884 | 885 | 886 | 887 | 888 | 889 | 890 | 891 | 892 | 893 | 894 | 895 | 896 | 897 | 898 | 899 | 900 | 901 | 902 | 903 | 904 | 905 | 906 | 907 | 908 | 909 | 910 | 911 | 912 | 913 | 914 | 915 | 916 | 917 | 918 | 919 | 920 | 921 | 922 | 923 | 924 | 925 | 926 | 927 | 928 | 929 | 930 | 931 | 932 | 933 | 934 | 935 | 936 | 937 | 938 | 939 | 940 | 941 | 942 | 943 | 944 | 945 | 946 | 947 | 948 | 949 | 950 | 951 | 952 | 953 | 954 | 955 | 956 | 957 | 958 | 959 | 960 | 961 | 962 | 963 | 964 | 965 | 966 | 967 | 968 | 969 | 970 | 971 | 972 | 973 | 974 | 975 | 976 | 977 | 978 | 979 | 980 | 981 | 982 | 983 | 984 | 985 | 986 | 987 | 988 | 989 | 990 | 991 | 992 | 993 | 994 | 995 | 996 | 997 | 998 | 999 | 1000 | 1001 | 1002 | 1003 | 1004 | 1005 | 1006 | 1007 | 1008 | 1009 | 1010 | 1011 | 1012 | 1013 | 1014 | 1015 | 1016 | 1017 | 1018 | 1019 | 1020 | 1021 | 1022 | 1023 | 1024 | 1025 | 1026 | 1027 | 1028 | 1029 | 1030 | 1031 | 1032 | 1033 | 1034 | 1035 | 1036 | 1037 | 1038 | 1039 | 1040 | 1041 | 1042 | 1043 | 1044 | 1045 | 1046 | 1047 | 1048 | 1049 | 1050 | 1051 | 1052 | 1053 | 1054 | 1055 | 1056 | 1057 | 1058 | 1059 | 1060 | 1061 | 1062 | 1063 | 1064 | 1065 | 1066 | 1067 | 1068 | 1069 | 1070 | 1071 | 1072 | 1073 | 1074 | 1075 | 1076 | 1077 | 1078 | 1079 | 1080 | 1081 | 1082 | 1083 | 1084 | 1085 | 1086 | 1087 | 1088 | 1089 | 1090 | 1091 | 1092 | 1093 | 1094 | 1095 | 1096 | 1097 | 1098 | 1099 | 1100 | 1101 | 1102 | 1103 | 1104 | 1105 | 1106 | 1107 | 1108 | 1109 | 1110 | 1111 | 1112 | 1113 | 1114 | 1115 | 1116 | 1117 | 1118 | 1119 | 1120 | 1121 | 1122 | 1123 | 1124 | 1125 | 1126 | 1127 | 1128 | 1129 | 1130 | 1131 | 1132 | 1133 | 1134 | 1135 | 1136 | 1137 | 1138 | 1139 | 1140 | 1141 | 1142 | 1143 | 1144 | 1145 | 1146 | 1147 | 1148 | 1149 | 1150 | 1151 | 1152 | 1153 | 1154 | 1155 | 1156 | 1157 | 1158 | 1159 | 1160 | 1161 | 1162 | 1163 | 1164 | 1165 | 1166 | 1167 | 1168 | 1169 | 1170 | 1171 | 1172 | 1173 | 1174 | 1175 | 1176 | 1177 | 1178 | 1179 | 1180 | 1181 | 1182 | 1183 | 1184 | 1185 | 1186 | 1187 | 1188 | 1189 | 1190 | 1191 | 1192 | 1193 | 1194 | 1195 | 1196 | 1197 | 1198 | 1199 | 1200 | 1201 | 1202 | 1203 | 1204 | 1205 | 1206 | 1207 | 1208 | 1209 | 1210 | 1211 | 1212 | 1213 | 1214 | 1215 | 1216 | 1217 | 1218 | 1219 | 1220 | 1221 | 1222 | 1223 | 1224 | 1225 | 1226 | 1227 | 1228 | 1229 | 1230 | 1231 | 1232 | 1233 | 1234 | 1235 | 1236 | 1237 | 1238 | 1239 | 1240 | 1241 | 1242 | 1243 | 1244 | 1245 | 1246 | 1247 | 1248 | 1249 | 1250 | 1251 | 1252 | 1253 | 1254 | 1255 | 1256 | 1257 | 1258 | 1259 | 1260 | 1261 | 1262 | 1263 | 1264 | 1265 | 1266 | 1267 | 1268 | 1269 | 1270 | 1271 | 1272 | 1273 | 1274 | 1275 | 1276 | 1277 | 1278 | 1279 | 1280 | 1281 | 1282 | 1283 | 1284 | 1285 | 1286 | 1287 | 1288 | 1289 | 1290 | 1291 | 1292 | 1293 | 1294 | 1295 | 1296 | 1297 | 1298 | 1299 | 1300 | 1301 | 1302 | 1303 | 1304 | 1305 | 1306 | 1307 | 1308 | 1309 | 1310 | 1311 | 1312 | 1313 | 1314 | 1315 | 1316 | 1317 | 1318 | 1319 | 1320 | 1321 | 1322 | 1323 | 1324 | 1325 | 1326 | 1327 | 1328 | 1329 | 1330 | 1331 | 1332 | 1333 | 1334 | 1335 | 1336 | 1337 | 1338 | 1339 | 1340 | 1341 | 1342 | 1343 | 1344 | 1345 | 1346 | 1347 | 1348 | 1349 | 1350 | 1351 | 1352 | 1353 | 1354 | 1355 | 1356 | 1357 | 1358 | 1359 | 1360 | 1361 | 1362 | 1363 | 1364 | 1365 | 1366 | 1367 | 1368 | 1369 | 1370 | 1371 | 1372 | 1373 | 1374 | 1375 | 1376 | 1377 | 1378 | 1379 | 1380 | 1381 | 1382 | 1383 | 1384 | 1385 | 1386 | 1387 | 1388 | 1389 | 1390 | 1391 | 1392 | 1393 | 1394 | 1395 | 1396 | 1397 | 1398 | 1399 | 1400 | 1401 | 1402 | 1403 | 1404 | 1405 | 1406 | 1407 | 1408 | 1409 | 1410 | 1411 | 1412 | 1413 | 1414 | 1415 | 1416 | 1417 | 1418 | 1419 | 1420 | 1421 | 1422 | 1423 | 1424 | 1425 | 1426 | 1427 | 1428 | 1429 | 1430 | 1431 | 1432 | 1433 | 1434 | 1435 | 1436 | 1437 | 1438 | 1439 | 1440 | 1441 | 1442 | 1443 | 1444 | 1445 | 1446 | 1447 | 1448 | 1449 | 1450 | 1451 | 1452 | 1453 | 1454 | 1455 | 1456 | 1457 | 1458 | 1459 | 1460 | 1461 | 1462 | 1463 | 1464 | 1465 | 1466 | 1467 | 1468 | 1469 | 1470 | 1471 | 1472 | 1473 | 1474 | 1475 | 1476 | 1477 | 1478 | 1479 | 1480 | 1481 | 1482 | 1483 | 1484 | 1485 | 1486 | 1487 | 1488 | 1489 | 1490 | 1491 | 1492 | 1493 | 1494 | 1495 | 1496 | 1497 | 1498 | 1499 | 1500 | 1501 | 1502 | 1503 | 1504 | 1505 | 1506 | 1507 | 1508 | 1509 | 1510 | 1511 | 1512 | 1513 | 1514 | 1515 | 1516 | 1517 | 1518 | 1519 | 1520 | 1521 | 1522 | 1523 | 1524 | 1525 | 1526 | 1527 | 1528 | 1529 | 1530 | 1531 | 1532 | 1533 | 1534 | 1535 | 1536 | 1537 | 1538 | 1539 | 1540 | 1541 | 1542 | 1543 | 1544 | 1545 | 1546 | 1547 | 1548 | 1549 | 1550 | 1551 | 1552 | 1553 | 1554 | 1555 | 1556 | 1557 | 1558 | 1559 | 1560 | 1561 | 1562 | 1563 | 1564 | 1565 | 1566 | 1567 | 1568 | 1569 | 1570 | 1571 | 1572 | 1573 | 1574 | 1575 | 1576 | 1577 | 1578 | 1579 | 1580 | 1581 | 1582 | 1583 | 1584 | 1585 | 1586 | 1587 | 1588 | 1589 | 1590 | 1591 | 1592 | 1593 | 1594 | 1595 | 1596 | 1597 | 1598 | 1599 | 1600 | 1601 | 1602 | 1603 | 1604 | 1605 | 1606 | 1607 | 1608 | 1609 | 1610 | 1611 | 1612 | 1613 | 1614 | 1615 | 1616 | 1617 | 1618 | 1619 | 1620 | 1621 | 1622 | 1623 | 1624 | 1625 | 1626 | 1627 | 1628 | 1629 | 1630 | 1631 | 1632 | 1633 | 1634 | 1635 | 1636 | 1637 | 1638 | 1639 | 1640 | 1641 | 1642 | 1643 | 1644 | 1645 | 1646 | 1647 | 1648 | 1649 | 1650 | 1651 | 1652 | 1653 | 1654 | 1655 | 1656 | 1657 | 1658 | 1659 | 1660 | 1661 | 1662 | 1663 | 1664 | 1665 | 1666 | 1667 | 1668 | 1669 | 1670 | 1671 | 1672 | 1673 | 1674 | 1675 | 1676 | 1677 | 1678 | 1679 | 1680 | 1681 | 1682 | 1683 | 1684 | 1685 | 1686 | 1687 | 1688 | 1689 | 1690 | 1691 | 1692 | 1693 | 1694 | 1695 | 1696 | 1697 | 1698 | 1699 | 1700 | 1701 | 1702 | 1703 | 1704 | 1705 | 1706 | 1707 | 1708 | 1709 | 1710 | 1711 | 1712 | 1713 | 1714 | 1715 | 1716 | 1717 | 1718 | 1719 | 1720 | 1721 | 1722 | 1723 | 1724 | 1725 | 1726 | 1727 | 1728 | 1729 | 1730 | 1731 | 1732 | 1733 | 1734 | 1735 | 1736 | 1737 | 1738 | 1739 | 1740 | 1741 | 1742 | 1743 | 1744 | 1745 | 1746 | 1747 | 1748 | 1749 | 1750 | 1751 | 1752 | 1753 | 1754 | 1755 | 1756 | 1757 | 1758 | 1759 | 1760 | 1761 | 1762 | 1763 | 1764 | 1765 | 1766 | 1767 | 1768 | 1769 | 1770 | 1771 | 1772 | 1773 | 1774 | 1775 | 1776 | 1777 | 1778 | 1779 | 1780 | 1781 | 1782 | 1783 | 1784 | 1785 | 1786 | 1787 | 1788 | 1789 | 1790 | 1791 | 1792 | 1793 | 1794 | 1795 | 1796 | 1797 | 1798 | 1799 | 1800 | 1801 | 1802 | 1803 | 1804 | 1805 | 1806 | 1807 | 1808 | 1809 | 1810 | 1811 | 1812 | 1813 | 1814 | 1815 | 1816 | 1817 | 1818 | 1819 | 1820 | 1821 | 1822 | 1823 | 1824 | 1825 | 1826 | 1827 | 1828 | 1829 | 1830 | 1831 | 1832 | 1833 | 1834 | 1835 | 1836 | 1837 | 1838 | 1839 | 1840 | 1841 | 1842 | 1843 | 1844 | 1845 | 1846 | 1847 | 1848 | 1849 | 1850 | 1851 | 1852 | 1853 | 1854 | 1855 | 1856 | 1857 | 1858 | 1859 | 1860 | 1861 | 1862 | 1863 | 1864 | 1865 | 1866 | 1867 | 1868 | 1869 | 1870 | 1871 | 1872 | 1873 | 1874 | 1875 | 1876 | 1877 | 1878 | 1879 | 1880 | 1881 | 1882 | 1883 | 1884 | 1885 | 1886 | 1887 | 1888 | 1889 | 1890 | 1891 | 1892 | 1893 | 1894 | 1895 | 1896 | 1897 | 1898 | 1899 | 1900 | 1901 | 1902 | 1903 | 1904 | 1905 | 1906 | 1907 | 1908 | 1909 | 1910 | 1911 | 1912 | 1913 | 1914 | 1915 | 1916 | 1917 | 1918 | 1919 | 1920 | 1921 | 1922 | 1923 | 1924 | 1925 | 1926 | 1927 | 1928 | 1929 | 1930 | 1931 | 1932 | 1933 | 1934 | 1935 | 1936 | 1937 | 1938 | 1939 | 1940 | 1941 | 1942 | 1943 | 1944 | 1945 | 1946 | 1947 | 1948 | 1949 | 1950 | 1951 | 1952 | 1953 | 1954 | 1955 | 1956 | 1957 | 1958 | 1959 | 1960 | 1961 | 1962 | 1963 | 1964 | 1965 | 1966 | 1967 | 1968 | 1969 | 1970 | 1971 | 1972 | 1973 | 1974 | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | 1984 | 1985 | 1986 | 1987 | 1988 | 1989 | 1990 | 1991 | 1992 | 1993 | 1994 | 1995 | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | 2029 | 2030 | 2031 | 2032 | 2033 | 2034 | 2035 | 2036 | 2037 | 2038 | 2039 | 2040 | 2041 | 2042 | 2043 | 2044 | 2045 | 2046 | 2047 | 2048 | 2049 | 2050 | 2051 | 2052 | 2053 | 2054 | 2055 | 2056 | 2057 | 2058 | 2059 | 2060 | 2061 | 2062 | 2063 | 2064 | 2065 | 2066 | 2067 | 2068 | 2069 | 2070 | 2071 | 2072 | 2073 | 2074 | 2075 | 2076 | 2077 | 2078 | 2079 | 2080 | 2081 | 2082 | 2083 | 2084 | 2085 | 2086 | 2087 | 2088 | 2089 | 2090 | 2091 | 2092 | 2093 | 2094 | 2095 | 2096 | 2097 | 2098 | 2099 | 2100 | 2101 | 2102 | 2103 | 2104 | 2105 | 2106 | 2107 | 2108 | 2109 | 2110 | 2111 | 2112 | 2113 | 2114 | 2115 | 2116 | 2117 | 2118 | 2119 | 2120 | 2

Identifying Patients At-Risk of 30 Day ED Return

1. Go to the **Readmission/Return Management** Tab
2. From the Drop Down, click on **Readmission/Return Encounter List**



This will bring you to the Filters

3. Click on the **Admission Date From** filter and set it 2 days back, you will leave the **Admission Date To** filter as-is (it defaults to today)
4. Click on the **Patient Assigned ACO** filter and select your ACO
5. Click on the **Patient Assigned PCP Facility** filter and select your facility
6. Click on the **Patient Assigned PCP site** filter and select your site
7. Click on the **Patient Assigned PCP** filter and select one or multiple PCPs*
8. Click on the **Encounter Type** filter and make sure only **Emergency Encounters** is selected
9. Click on the **Encounter Status** filter and make sure only **Discharged Patients** is selected
10. Click on the **Sort by Filter** and select **ED Return Risk Score**
11. Click on the **Sort Direction** Filter and make sure **descending** is selected

Volume and Market Share + Hospital Performance Population Management + **Readmission / Return Management +** Variation Management + Data Integrity Support

Admission Date From: 06/07/2016
 Risk Score - IP 30 day Readmission: All selected =
 Age Group: All selected =
 State: All selected =
 Patient First Name: Patient First Name
 Patient Assigned ACO: St. Joseph Hospi...
 Apply

Admission Date To: 09/04/2016
 Risk Score - ED 30 day Return: All selected =
 Gender: Select All =
 County: All selected =
 Patient Last Name: Patient Last Name
 Patient Assigned PCP Facility: St. Joseph Hospi...

Discharge Date From: Discharge Date
 Risk Score - Predicted Cost: All selected =
 Chronic Disease: All selected =
 City: All selected =
 Intervention: Select All =
 Patient Assigned PCP Site: St. Joseph Interna...

Discharge Date To: Discharge Date
 IP 30 Day Readmission: Select All =
 Primary Diagnosis Category: All selected =
 ZIP: ZIP
 Care Management: Select All =
 Patient Assigned PCP: All selected =

Encounter Type: Emergency +
 ED 30 Day Return: Select All =
 Primary Procedure Category: All selected =
 Payer Category: All selected =
 Encounter Status: Discharged Patie...
 Discharge Facility: All selected =

Sort By: ED Return Risk S...
 Sort Direction: descending +
 My Custom Views +

12. Click on the **Apply** button for the list to generate (Note: the Demo system blocks PHI, so the patient's name is replaced with a #)

Volume and Market Share + Hospital Performance Population Management + **Readmission / Return Management +** Variation Management + Data Integrity Support

Admission Date From: 06/07/2016
 Risk Score - IP 30 day Readmission: All selected =
 Age Group: All selected =
 State: All selected =
 Patient First Name: Patient First Name
 Patient Assigned ACO: St. Joseph Hospi...
 Apply

Admission Date To: 09/04/2016
 Risk Score - ED 30 day Return: All selected =
 Gender: Select All =
 County: All selected =
 Patient Last Name: Patient Last Name
 Patient Assigned PCP Facility: St. Joseph Hospi...

Discharge Date From: Discharge Date
 Risk Score - Predicted Cost: All selected =
 Chronic Disease: All selected =
 City: All selected =
 Intervention: Select All =
 Patient Assigned PCP Site: St. Joseph Interna...

Discharge Date To: Discharge Date
 IP 30 Day Readmission: Select All =
 Primary Diagnosis Category: All selected =
 ZIP: ZIP
 Care Management: Select All =
 Patient Assigned PCP: All selected =

Encounter Type: Emergency +
 ED 30 Day Return: Select All =
 Primary Procedure Category: All selected =
 Payer Category: All selected =
 Encounter Status: Discharged Patie...
 Discharge Facility: All selected =

Sort By: ED Return Risk S...
 Sort Direction: descending +
 My Custom Views +

When you scroll down, you can view your **patient list**. As you can see, your list is sorted in descending order by risk score. If you want to toggle through the pages of patients, simply use the buttons to go from one page to the next.

Actions: [Icons] 1 of 37

Readmission / Return Encounter list

	Total Patients	Total Inpatient Encounters	Total Emergency Encounters	Total Long Term Care Encounters									
	248	0	311	0									
Patient Name	Age	Gender	DOB	Discharge Facility	ED Return Risk Score	ED 30 Day Return	IP Readmission Risk Score	IP 30 Day Readmission	Predicted Future Cost	Readmit / Revisit to Facility	Intervention	Facility MRN	Facility Encounter ID
143343	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
143343	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
143343	Age	Gender	mm/dd/yyyy	Eastern Maine Medical Center	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
143343	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
143343	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
143343	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
143343	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
143343	Age	Gender	mm/dd/yyyy	Eastern Maine Medical Center	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID

If you want to save the filters, click on **My Custom Views** and put a title for the saved filters. After that, click **Remember My Filters** and you will have your filters saved for next time.

Volume and Market Share | Hospital Performance | Population Management | **Readmission / Return Management** | Version Management | Data Integrity | Support

Admission Date From
06/07/2018
Risk Score - IP 30 day Readmission
All selected -
Age Group
All selected -
State
All selected -
Patient First Name
Patient First Name
Patient Assigned ACO
St. Joseph Hospi...

Admission Date To
09/04/2018
Risk Score - ED 30 day Return
All selected -
Gender
Select All -
County
All selected -
Patient Last Name
Patient Last Name
Patient Assigned PCP Facility
St. Joseph Hospi...

Discharge Date From
Discharge Date
Risk Score - Predicted Cost
All selected -
Chronic Disease
All selected -
City
All selected -
Intervention
Select All -
Patient Assigned PCP Site
St. Joseph Interna...

Discharge Date To
Discharge Date
IP 30 Day Readmission
Select All -
Primary Diagnosis Category
All selected -
ZIP
ZIP
Care Management
Select All -
Patient Assigned PCP
All selected -

Encounter Type
Emergency -
ED 30 Day Return
Select All -
Primary Procedure Category
All selected -
Payor Category
All selected -
Encounter Status
Discharged Patie...
Discharge Facility
All selected -

Sort By
ED Return Risk S...
Sort Direction
descending -
My Custom Views -

Apply

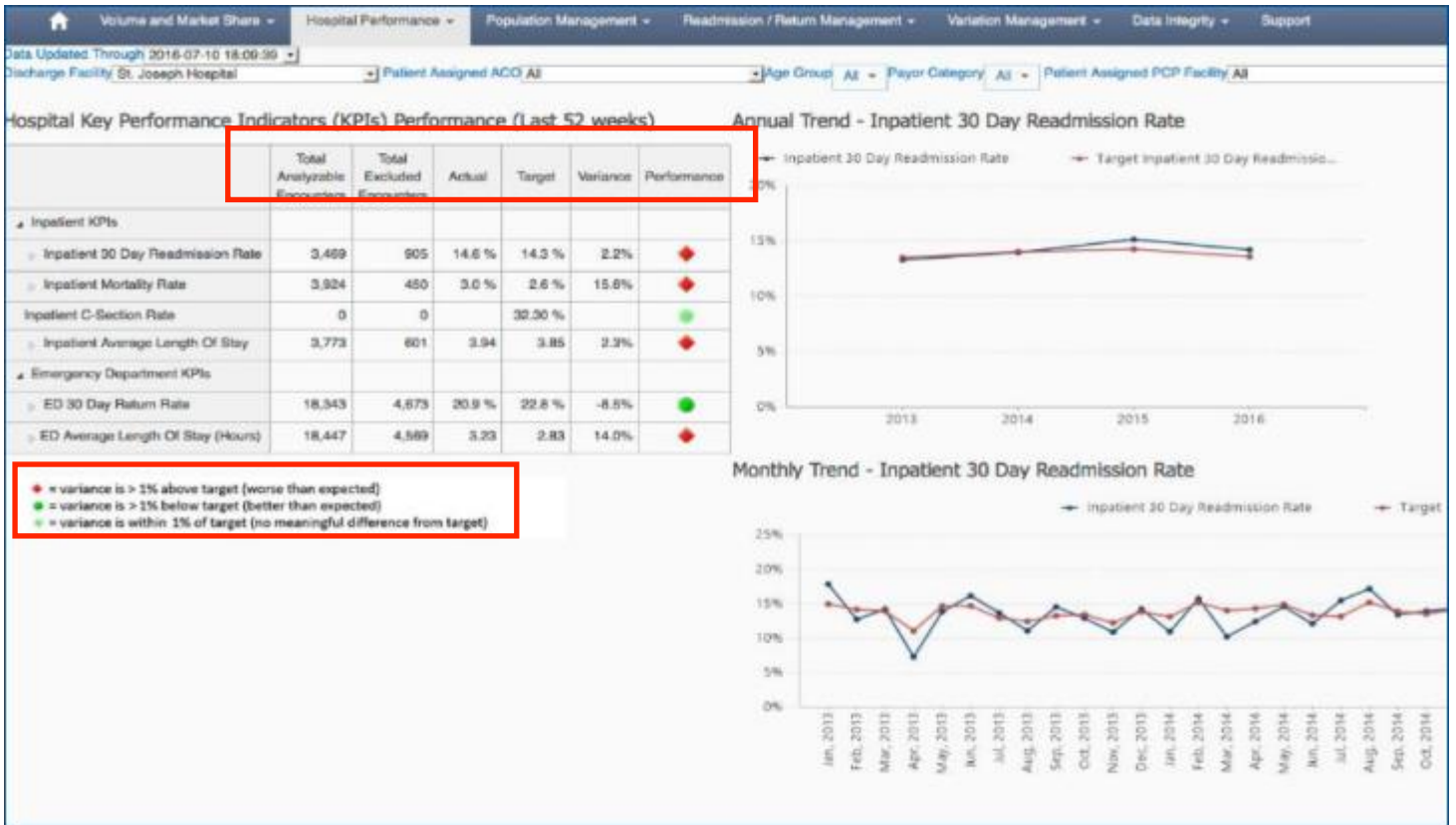
If you want to use the list offline, Click on the **Actions** function and export the list as an excel, PDF, CSV etc.

Actions • 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 117 118 119 120 121 122 123 124 125 126 127 128 129 130 131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152 153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168 169 170 171 172 173 174 175 176 177 178 179 180 181 182 183 184 185 186 187 188 189 190 191 192 193 194 195 196 197 198 199 200 201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224 225 226 227 228 229 230 231 232 233 234 235 236 237 238 239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271 272 273 274 275 276 277 278 279 280 281 282 283 284 285 286 287 288 289 290 291 292 293 294 295 296 297 298 299 300 301 302 303 304 305 306 307 308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325 326 327 328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 378 379 380 381 382 383 384 385 386 387 388 389 390 391 392 393 394 395 396 397 398 399 400 401 402 403 404 405 406 407 408 409 410 411 412 413 414 415 416 417 418 419 420 421 422 423 424 425 426 427 428 429 430 431 432 433 434 435 436 437 438 439 440 441 442 443 444 445 446 447 448 449 450 451 452 453 454 455 456 457 458 459 460 461 462 463 464 465 466 467 468 469 470 471 472 473 474 475 476 477 478 479 480 481 482 483 484 485 486 487 488 489 490 491 492 493 494 495 496 497 498 499 500 501 502 503 504 505 506 507 508 509 510 511 512 513 514 515 516 517 518 519 520 521 522 523 524 525 526 527 528 529 530 531 532 533 534 535 536 537 538 539 540 541 542 543 544 545 546 547 548 549 550 551 552 553 554 555 556 557 558 559 560 561 562 563 564 565 566 567 568 569 570 571 572 573 574 575 576 577 578 579 580 581 582 583 584 585 586 587 588 589 590 591 592 593 594 595 596 597 598 599 600 601 602 603 604 605 606 607 608 609 610 611 612 613 614 615 616 617 618 619 620 621 622 623 624 625 626 627 628 629 630 631 632 633 634 635 636 637 638 639 640 641 642 643 644 645 646 647 648 649 650 651 652 653 654 655 656 657 658 659 660 661 662 663 664 665 666 667 668 669 670 671 672 673 674 675 676 677 678 679 680 681 682 683 684 685 686 687 688 689 690 691 692 693 694 695 696 697 698 699 700 701 702 703 704 705 706 707 708 709 710 711 712 713 714 715 716 717 718 719 720 721 722 723 724 725 726 727 728 729 730 731 732 733 734 735 736 737 738 739 740 741 742 743 744 745 746 747 748 749 750 751 752 753 754 755 756 757 758 759 760 761 762 763 764 765 766 767 768 769 770 771 772 773 774 775 776 777 778 779 780 781 782 783 784 785 786 787 788 789 790 791 792 793 794 795 796 797 798 799 800 801 802 803 804 805 806 807 808 809 810 811 812 813 814 815 816 817 818 819 820 821 822 823 824 825 826 827 828 829 830 831 832 833 834 835 836 837 838 839 840 841 842 843 844 845 846 847 848 849 850 851 852 853 854 855 856 857 858 859 860 861 862 863 864 865 866 867 868 869 870 871 872 873 874 875 876 877 878 879 880 881 882 883 884 885 886 887 888 889 890 891 892 893 894 895 896 897 898 899 900 901 902 903 904 905 906 907 908 909 910 911 912 913 914 915 916 917 918 919 920 921 922 923 924 925 926 927 928 929 930 931 932 933 934 935 936 937 938 939 940 941 942 943 944 945 946 947 948 949 950 951 952 953 954 955 956 957 958 959 960 961 962 963 964 965 966 967 968 969 970 971 972 973 974 975 976 977 978 979 980 981 982 983 984 985 986 987 988 989 990 991 992 993 994 995 996 997 998 999 1000 1001 1002 1003 1004 1005 1006 1007 1008 1009 1010 1011 1012 1013 1014 1015 1016 1017 1018 1019 1020 1021 1022 1023 1024 1025 1026 1027 1028 1029 1030 1031 1032 1033 1034 1035 1036 1037 1038 1039 1040 1041 1042 1043 1044 1045 1046 1047 1048 1049 1050 1051 1052 1053 1054 1055 1056 1057 1058 1059 1060 1061 1062 1063 1064 1065 1066 1067 1068 1069 1070 1071 1072 1073 1074 1075 1076 1077 1078 1079 1080 1081 1082 1083 1084 1085 1086 1087 1088 1089 1090 1091 1092 1093 1094 1095 1096 1097 1098 1099 1100 1101 1102 1103 1104 1105 1106 1107 1108 1109 1110 1111 1112 1113 1114 1115 1116 1117 1118 1119 1120 1121 1122 1123 1124 1125 1126 1127 1128 1129 1130 1131 1132 1133 1134 1135 1136 1137 1138 1139 1140 1141 1142 1143 1144 1145 1146 1147 1148 1149 1150 1151 1152 1153 1154 1155 1156 1157 1158 1159 1160 1161 1162 1163 1164 1165 1166 1167 1168 1169 1170 1171 1172 1173 1174 1175 1176 1177 1178 1179 1180 1181 1182 1183 1184 1185 1186 1187 1188 1189 1190 1191 1192 1193 1194 1195 1196 1197 1198 1199 1200 1201 1202 1203 1204 1205 1206 1207 1208 1209 1210 1211 1212 1213 1214 1215 1216 1217 1218 1219 1220 1221 1222 1223 1224 1225 1226 1227 1228 1229 1230 1231 1232 1233 1234 1235 1236 1237 1238 1239 1240 1241 1242 1243 1244 1245 1246 1247 1248 1249 1250 1251 1252 1253 1254 1255 1256 1257 1258 1259 1260 1261 1262 1263 1264 1265 1266 1267 1268 1269 1270 1271 1272 1273 1274 1275 1276 1277 1278 1279 1280 1281 1282 1283 1284 1285 1286 1287 1288 1289 1290 1291 1292 1293 1294 1295 1296 1297 1298 1299 1300 1301 1302 1303 1304 1305 1306 1307 1308 1309 1310 1311 1312 1313 1314 1315 1316 1317 1318 1319 1320 1321 1322 1323 1324 1325 1326 1327 1328 1329 1330 1331 1332 1333 1334 1335 1336 1337 1338 1339 1340 1341 1342 1343 1344 1345 1346 1347 1348 1349 1350 1351 1352 1353 1354 1355 1356 1357 1358 1359 1360 1361 1362 1363 1364 1365 1366 1367 1368 1369 1370 1371 1372 1373 1374 1375 1376 1377 1378 1379 1380 1381 1382 1383 1384 1385 1386 1387 1388 1389 1390 1391 1392 1393 1394 1395 1396 1397 1398 1399 1400 1401 1402 1403 1404 1405 1406 1407 1408 1409 1410 1411 1412 1413 1414 1415 1416 1417 1418 1419 1420 1421 1422 1423 1424 1425 1426 1427 1428 1429 1430 1431 1432 1433 1434 1435 1436 1437 1438 1439 1440 1441 1442 1443 1444 1445 1446 1447 1448 1449 1450 1451 1452 1453 1454 1455 1456 1457 1458 1459 1460 1461 1462 1463 1464 1465 1466 1467 1468 1469 1470 1471 1472 1473 1474 1475 1476 1477 1478 1479 1480 1481 1482 1483 1484 1485 1486 1487 1488 1489 1490 1491 1492 1493 1494 1495 1496 1497 1498 1499 1500 1501 1502 1503 1504 1505 1506 1507 1508 1509 1510 1511 1512 1513 1514 1515 1516 1517 1518 1519 1520 1521 1522 1523 1524 1525 1526 1527 1528 1529 1530 1531 1532 1533 1534 1535 1536 1537 1538 1539 1540 1541 1542 1543 1544 1545 1546 1547 1548 1549 1550 1551 1552 1553 1554 1555 1556 1557 1558 1559 1560 1561 1562 1563 1564 1565 1566 1567 1568 1569 1570 1571 1572 1573 1574 1575 1576 1577 1578 1579 1580 1581 1582 1583 1584 1585 1586 1587 1588 1589 1590 1591 1592 1593 1594 1595 1596 1597 1598 1599 1600 1601 1602 1603 1604 1605 1606 1607 1608 1609 1610 1611 1612 1613 1614 1615 1616 1617 1618 1619 1620 1621 1622 1623 1624 1625 1626 1627 1628 1629 1630 1631 1632 1633 1634 1635 1636 1637 1638 1639 1640 1641 1642 1643 1644 1645 1646 1647 1648 1649 1650 1651 1652 1653 1654 1655 1656 1657 1658 1659 1660 1661 1662 1663 1664 1665 1666 1667 1668 1669 1670 1671 1672 1673 1674 1675 1676 1677 1678 1679 1680 1681 1682 1683 1684 1685 1686 1687 1688 1689 1690 1691 1692 1693 1694 1695 1696 1697 1698 1699 1700 1701 1702 1703 1704 1705 1706 1707 1708 1709 1710 1711 1712 1713 1714 1715 1716 1717 1718 1719 1720 1721 1722 1723 1724 1725 1726 1727 1728 1729 1730 1731 1732 1733 1734 1735 1736 1737 1738 1739 1740 1741 1742 1743 1744 1745 1746 1747 1748 1749 1750 1751 1752 1753 1754 1755 1756 1757 1758 1759 1760 1761 1762 1763 1764 1765 1766 1767 1768 1769 1770 1771 1772 1773 1774 1775 1776 1777 1778 1779 1780 1781 1782 1783 1784 1785 1786 1787 1788 1789 1790 1791 1792 1793 1794 1795 1796 1797 1798 1799 1800 1801 1802 1803 1804 1805 1806 1807 1808 1809 1810 1811 1812 1813 1814 1815 1816 1817 1818 1819 1820 1821 1822 1823 1824 1825 1826 1827 1828 1829 1830 1831 1832 1833 1834 1835 1836 1837 1838 1839 1840 1841 1842 1843 1844 1845 1846 1847 1848 1849 1850 1851 1852 1853 1854 1855 1856 1857 1858 1859 1860 1861 1862 1863 1864 1865 1866 1867 1868 1869 1870 1871 1872 1873 1874 1875 1876 1877 1878 1879 1880 1881 1882 1883 1884 1885 1886 1887 1888 1889 1890 1891 1892 1893 1894 1895 1896 1897 1898 1899 1900 1901 1902 1903 1904 1905 1906 1907 1908 1909 1910 1911 1912 1913 1914 1915 1916 1917 1918 1919 1920 1921 1922 1923 1924 1925 1926 1927 1928 1929 1930 1931 1932 1933 1934 1935 1936 1937 1938 1939 1940 1941 1942 1943 1944 1945 1946 1947 1948 1949 1950 1951 1952 1953 1954 1955 1956 1957 1958 1959 1960 1961 1962 1963 1964 1965 1966 1967 1968 1969 1970 1971 1972 1973 1974 1975 1976 1977 1978 1979 1980 1981 1982 1983 1984 1985 1986 1987 1988 1989 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 2024 2025 2026 2027 2028 2029 2030 2031 2032 2033 2034 2035 2036 2037 2038 2039 2040 2041 2042 2043 2044 2045 2046 2047 2048 2049 2050 2051 2052 2053 2054 2055 2056 2057 2058 2059 2060 2061 2062 2063 2064 2065 2066 2067 2068 2069 2070 2071 2072 2073 2074 2075 2076 2077 2078 2079 2080 2081 2082 2083 2084 2085 2086 2087 2088 2089 2090 2091 2092 2093 2094 2095 2096 2097 2098 2099 2100 2101 2102 2103 2104 2105 2106 2107 2108 2109 2110 2111 2112 2113 2114 2115 2116 2117 2118 2119 2120 2121 2122 2123 2124 2125 2126 2127 2128 2129 2130 2131 2132 2133 2134 2135 2136 2137 2138 2139 2140 2141 2142 2143 2144 2145 2146 2147 2148 2149 2150 2151 2152 2153 2154 2155 2156 2157 2158 2159 2160 2161 2162 2163 2164 2165 2166 2167 2168 2169 2170 2171 2172 2173 2174 2175 2176 2177 2178 2179 2180 2181 2182 2183 2184 2185 2186 2187 2188 2189 2190 2191 2192 2193 2194 2195 2196 2197 2198 2199 2200 2201 2202 2203 2204 2205 2206 2207 2208 2209 2210 2211 2212 2213 2214 2215 2216 2217 2218 2219 2220 2221 2222 2223 2224 2225 2226 2227 2228 2229 2230 2231 2232 2233 2234 2235 2236 2237 2238 2239 2240 2241 2242 2243 2244 2245 2246 2247 2248 2249 2250 2251 2252 2253 2254 2255 2256 2257 2258 2259 2260 2261 2262 2263 2264 2265 2266 2267 2268 2269 2270 2271 2272 2273 2274 2275 2276 2277 2278 2279 2280 2281 2282 2283 2284 2285 2286 2287 2288 2289 2290 2291 2292 2293 2294 2295 2296 2297 2298 2299 2300 2301 2302 2303 2304 2305 2306 2307 2308 2309 2310 2311 2312 2313 2314 2315 2316 2317 2318 2319 2320 2321 2322 2323 2324 2325 2326 2327 2328 2329 2330 2331 2332 2333 2334 2335 2336 2337 2338 2339 2340 2341 2342 2343 2344 2345 2346 2347 2348 2349 2350 2351 2352 2353 2354 2355 2356 2357 2358 2359 2360 2361 2362 2363 2364 2365 2366 2367 2368 2369 2370 2371 2372 2373 2374 2375 2376 2377 2378 2379 2380 2381 2382 2383 2384 2385 2386 2387 2388 2389 2390 2391 2392 2393 2394 2395 2396 2397 2398 2399 2400 2401 2402 2403 2404 2405 2406 2407 2408 2409 2410 2411 2412 2413 2414 2415 2416 2417 2418 2419 2420 2421 2422 2423 2424 2425 2426 2427 2428 2429 2430 2431 2432 2433 2434 2435 2436 2437 2438 2439 2440 2441 2442 2443 2444 2445 2446 2447 2448 2449 2450 2451 2452 2453 2454 2455 2456 2457 2458 2459 2460 2461 2462 2463 2464 2465 2466 2467 2468 2469 2470 2471 2472 2473 2474 2475 2476 2477 2478 2479 2480 2481 2482 2483 2484 2485 2486 2487 2488 2489 2490 2491 2492 2493 2494 2495 2496 2497 2498 2499 2500 2501 2502 2503 2504 2505 2506 2507 2508 2509 2510 2511 2512 2513 2514 2515 2516 2517 2518 2519 2520 2521 2522 2523 2524 2525 2526 2527 2528 2529 2530 2531 2532 2533 2534 2535 2536 2537 2538 2539 2540 2541 2542 2543 2544 2545 2546 2547 2548 2549 2550 2551 2552 2553 2554 2555 2556 2557 2558 2559 2560 2561 2562 2563 2564 2565 2566 2567 2568 2569 2570 2571 25

Patient Clinical Summary



Hospital Performance



Accessing Analytics

<http://www.hinanalytics.org>

To get an account or reset your password, contact HIN Customer Care at customercare@hinfo.net or 207-541-9250

Compatible with Internet Explorer 10.0 (PC) or Firefox (Mac)

Resources

www.hinfonet.org/training-tools

Training & Tools

We offer in-person and online training for all our services. Our [Health Information Exchange \(HIE\) education and trainings](#) are led by Sharon Bearor, RN, BSN, Clinical Educator. Our online training site hinfonetacademy.org also provides courses to better understand and effectively use the HIE.

Training Materials:

Analytics & Reporting Videos

- Understanding the [Hospital Performance](#) dashboard
- Understanding the [Patient Clinical Summary](#)
- [Creating a Patient List](#)
- Identifying [Patients At-Risk for Inpatient Readmission](#)
- Identifying [Patients At-Risk for 30-Day ED Return](#)

Analytics & Reporting [Reference Guide](#)

Clinical Portal Videos

- [Overview video](#) on how to navigate the clinical portal
- [Educating Patients about HealthInfoNet](#) for registration staff and others with direct patient contact
- [Clinical Portal Audit Tutorial](#) for HIE participant auditor roles
- [Sensitive Data Access Tutorial](#) for HIE users accessing mental health data

Clinical Portal Reference Guides

- [User Reference Guide](#)
- [Auditor Reference Guide](#)
- [HelpDesk Reference Guide](#)

Contact Information

125 Presumpscot Street Box 8
Portland, Maine 04103

(866) 592-4352 toll free

(207) 541-9250 local

(207) 541-9258 fax

Monday-Friday from 8am – 4:30pm

www.hinfonet.org

CustomerCare@hinfonet.org

apr@hinfonet.org (Password Reset Requests)