



# **Analytics & Reporting Training Guide**

# How to Interpret Risk Score Values

Predictor	Description	Range
<b>ED Visit</b>	Probability of an Emergency Department visit within the next 12 months	0% — 100% Lower is better
<b>ED 30 Day Return Rate</b>	Probability of returning to the Emergency Department within 30 days	0% — 100% Lower is better
<b>Inpatient Admission</b>	Probability of an inpatient Admission within the next 12 months	0% — 100% Lower is better
<b>30-Day Inpatient Readmission</b>	Probability of having readmission within 30 days of discharge	0% — 100% Lower is better
<b>High Cost</b>	Predicted cost of patient care within the next 12 months: \$35,000 represents the highest cost patients	\$700 — \$35,900

# Modules



## Volume and Market Share

Track and trend volumes and market share by service area, disease, payer and patient demographics.

## Hospital Performance

Compare actual to target performance for key performance indicators (KPI) using case mix and severity adjusted targets, including statewide norms.

## Population Management

Identify populations and individuals most at risk for future high costs, inpatient admissions, and emergency room visits.

## Readmission / Return Management

Identify inpatient encounters most at risk for 30-day readmissions or 30 day ED returns.

## Variation Management

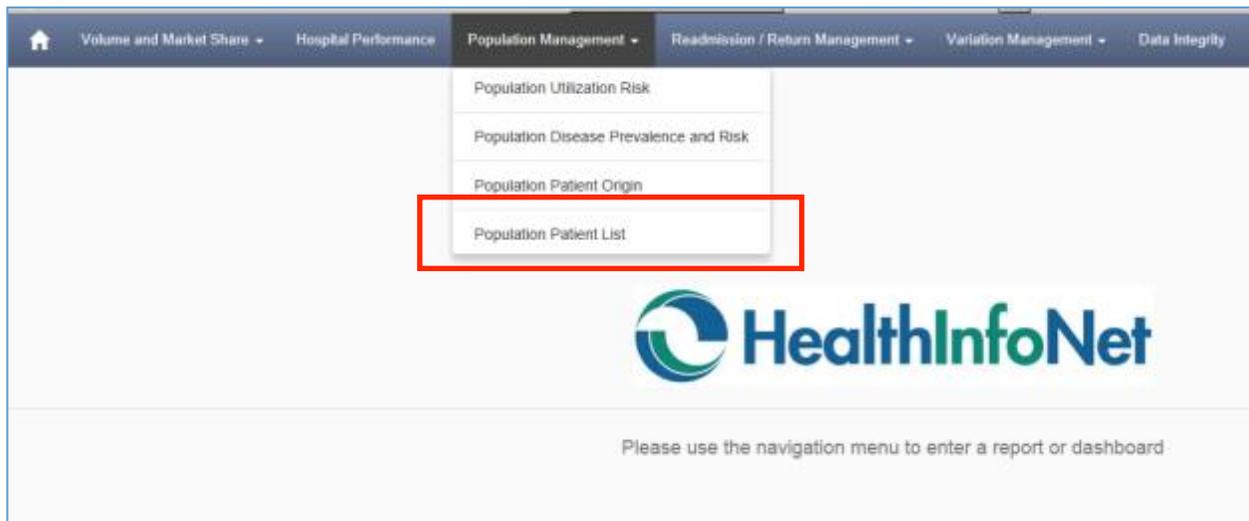
Understand resource variation by disease and cost category (length of stay, laboratory, radiology, etc.) to reduce unnecessary practice variation.

# Population Management

The Population Patient List allows you to understand your individual patient risk for resource utilization, cost, and disease. Most often, these functions are used to create patient lists to identify those who are at high risk of an **ED visit** and **IP admission**.

## Creating A Patient List – Risk of IP Admission within 12 Months

1. Go to the **Population Management Tab**
2. From the Drop Down, click on **Population Patient List**



You will now see the Filters

Note: The **Admission Date From** and **Admission Date To** filters default to 30 days, so you don't have to change anything for that filter



3. Click on the **Patient Assigned ACO** filter and select your ACO
4. Click on the **Patient Assigned PCP Facility** filter and select your facility
5. Click on the **Patient Assigned PCP site** filter and select your site
6. Click on the **Patient Assigned PCP** filter and select one or multiple PCPs\*

The screenshot shows a filter panel with two columns of filters. On the left, under 'Chronic Disease', there are filters for 'Chronic Disease', 'Chronic Disease Count', 'Patient Attribution - Facility', 'Payor Category', 'Gender', and 'ZIP'. On the right, under 'Care Management', there are filters for 'Patient Assigned ACO', 'Patient Assigned PCP Facility', 'Patient Assigned PCP Site', and 'Patient Assigned PCP'. Red arrows point from the left filters to the right filters: from 'Chronic Disease' to 'Patient Assigned ACO', from 'Patient Attribution - Facility' to 'Patient Assigned PCP Facility', from 'Payor Category' to 'Patient Assigned PCP Site', and from 'Gender' to 'Patient Assigned PCP'. To the right of these columns are 'Sort By' (Set to 'Select All'), 'Sort Direction' (Set to 'descending'), and 'My Custom Views'.

Next, you'll filter for the high risk of Inpatient Admission. Let's filter for those patients who are between 70 and 100 percent risk. This means that we are going to filter for patients who have a 70 to 100% probability of being admitted to a hospital within the next 12 months. **Your organization can decide what percentage risk to focus on.**

7. Click on the **Risk Score – Inpatient Admission** filter and **70-100**

The screenshot shows a dashboard with a navigation bar at the top containing 'Volume and Market Share', 'Hospital Performance', 'Population Management', 'Readmission / Return Management', and 'Variation Management'. Below the navigation bar are several filter panels. The 'Risk Score - Inpatient Admission' filter panel is highlighted with a red arrow. Its dropdown menu is open, showing a search bar and a list of risk score ranges: '[0, 10)', '[10, 20)', '[20, 30)', '[30, 40)', '[40, 50)', '[50, 60)', '[60, 70)', '[70, 80)', '[80, 90)', and '[90, 100]'. The last three options are checked with blue checkmarks. Other filter panels include 'Risk Score - Predicted Cost', 'Risk Score - Predicted Cost - 3 Month Change', 'Risk Score - Disease Diabetes', 'Risk Score - Disease CHF', 'Patient First Name', 'State', 'Risk Score - ED Visit', 'Risk Score - ED Visit - 3 Month Change', 'Risk Score - Disease AMI', 'Risk Score - Disease Hypertension', 'Risk Score - Disease Asthma', 'Patient Last Name', and 'County'.

- Click on the **Sort by Filter** and select **Risk Score – IP Admission**
- Click on the **Sort Direction Filter** and select **descending**

The screenshot shows a filter panel with the following sections:

- Chronic Disease:** All selected ▾
- Chronic Disease Count:** All selected ▾
- Patient Attribution - Facility:** All selected ▾
- Payor Category:** All selected ▾
- Gender:** Select All ▾
- ZIP:** ZIP
- Care Management:** Select All ▾
- Patient Assigned ACO:** All selected ▾
- Patient Assigned PCP Facility:** All selected ▾
- Patient Assigned PCP Site:** All selected ▾
- Patient Assigned PCP:** All selected ▾
- Sort By:** Risk Score - Inpa... (indicated by a red arrow)
- Sort Direction:** descending ▾ (indicated by a red arrow)
- My Custom Views:** ▾

- Click on the **Apply** button for the list to generate

The screenshot shows the main dashboard with a navigation bar at the top containing: Home, Volume and Market Share, Hospital Performance, Population Management, Readmission / Return Management, Utilization Management, Data Integrity, Support, and Welcome. The filter panel is visible on the right side, and the 'Apply' button at the bottom left is highlighted with a red box.

When you scroll down, you can view your **patient list**. As you can see, your list is sorted in descending order by risk score. If you want to toggle through the pages of patients, simply use the buttons to go from one page to the next. *(Note: the Demo system blocks PHI, so the patient's name is replaced with a #)*

1 of 1

### Population Patient list

Population Utilization Statistics - Last 12 Months

	Total Patients	Inpatient Admissions	Inpatient Days	Emergency Visits	Outpatient Visits
	4	1	3	42	102

Patient Name	Age	Gender	DOB	Predicted Future Cost	Risk Score - ED Visit	Risk Score - IP Admission	Risk Score - Mortality	Risk Score - Disease AMI	Risk Score - Disease CVA	Risk Score - Disease Diabetes	Risk Score - Disease CHF	Risk Score - Disease Hypertension	Risk Score - Disease COPD	Risk Score - Disease Asthma	Chronic Disease Count
82582	Age	Gender	mm-dd-yyyy	\$15,000	91	12	19	1	0	100	4	100	10	14	23
55239	Age	Gender	mm-dd-yyyy	\$36,900	80	12	14	0	2	14	100	100	100	5	43
89832	Age	Gender	mm-dd-yyyy	\$18,000	77	13	0	0	0	3	1	8	4	100	9
92713	Age	Gender	mm-dd-yyyy	\$8,700	74	8	9	0	0	1	1	4	0	8	1

If you want to save the filters, click on **My Custom Views** and put a title for the saved filters. After that, click **Remember My Filters** and you will have your filters saved for next time.

**Chronic Disease**

All selected ▾

**Chronic Disease Count**

All selected ▾

**Patient Attribution - Facility**

All selected ▾

**Payor Category**

All selected ▾

**Gender**

Select All ▾

**ZIP**

ZIP

**Care Management**

Select All ▾

**Patient Assigned ACO**

All selected ▾

**Patient Assigned PCP Facility**

All selected ▾

**Patient Assigned PCP Site**

All selected ▾

**Patient Assigned PCP**

All selected ▾

**Sort By**

Risk Score - Inpa...

**Sort Direction**

descending ▾

**My Custom Views ▾**

If you want to use the list offline, Click on the **Actions** function and export the list as an excel, PDF, CSV etc.

<b>Risk Score - Predicted Cost</b> All selected ▾	<b>Risk Score - ED Visit</b> 3 selected ▾	<b>Risk Score - Inpatient Admissi</b> All selected ▾
<b>Risk Score - Predicted Cost - 3 Month Change</b> All selected ▾	<b>Risk Score - ED Visit - 3 Month Change</b> All selected ▾	<b>Risk Score - IP Admission - 3</b> All selected ▾
<b>Risk Score - Disease Diabetes</b> All selected ▾	<b>Risk Score - Disease AMI</b> All selected ▾	<b>Risk Score - Disease CVA</b> All selected ▾
<b>Risk Score - Disease CHF</b> All selected ▾	<b>Risk Score - Disease Hypertension</b> All selected ▾	<b>Risk Score - Disease COPD</b> All selected ▾
<b>Patient First Name</b> Patient First Name	<b>Risk Score - Disease Asthma</b> All selected ▾	<b>Risk Score - Mortality</b> All selected ▾
<b>State</b> All selected ▾	<b>Patient Last Name</b> Patient Last Name	<b>Age Group</b> All selected ▾
<b>Apply</b>	<b>County</b> All selected ▾	<b>City</b> All selected ▾

Actions ▾ | | 14 | 1 of 1 | |

Export ▾

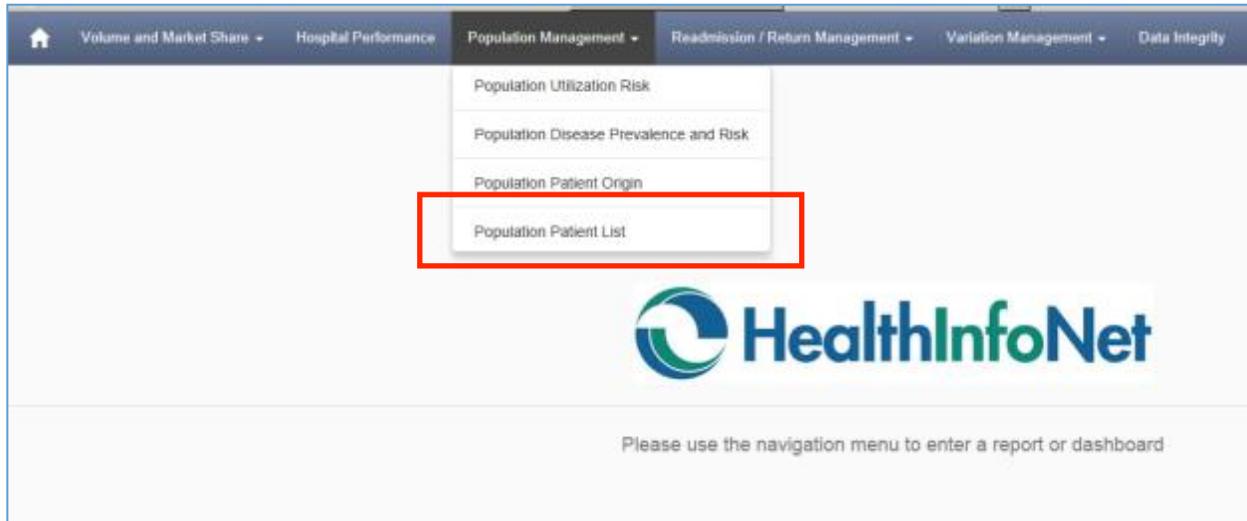
- XML file with report data
- CSV (comma delimited)
- PDF
- Excel
- TIFF file
- Word
- MHTML (web archive)

**Total Patients Inpat**  
4

Patient Name	Age	Gender	DOB	Predicted Future Cost	Risk Score - ED Visit	Risk Score - IP Admission	Risk Score - Mortality
<a href="#">89560</a>	Age	Gender	mm-dd-yyyy	\$15,000	91	12	19
<a href="#">152398</a>	Age	Gender	mm-dd-yyyy	\$35,900	80	12	14
<a href="#">959530</a>	Age	Gender	mm-dd-yyyy	\$15,000	77	13	0
<a href="#">907810</a>	Age	Gender	mm-dd-yyyy	\$9,100	74	6	0

# Creating A Patient List – Risk of ED Visit within 12 months

1. Go to the **Population Management Tab**
2. From the Drop Down, click on **Population Patient List**



You will now see the Filters



3. Click on the **Patient Assigned ACO** filter and select your ACO
4. Click on the **Patient Assigned PCP Facility** filter and select your facility
5. Click on the **Patient Assigned PCP site** filter and select your site
6. Click on the **Patient Assigned PCP** filter and select one or multiple PCPs\*

**Chronic Disease**  
All selected ▾

**Chronic Disease Count**  
All selected ▾

**Patient Attribution - Facility**  
All selected ▾

**Payor Category**  
All selected ▾

**Gender**  
Select All ▾

**ZIP**  
ZIP

**Care Management**  
Select All ▾

**Patient Assigned ACO**  
All selected ▾

**Patient Assigned PCP Facility**  
All selected ▾

**Patient Assigned PCP Site**  
All selected ▾

**Patient Assigned PCP**  
All selected ▾

**Sort By**  
Select All ▾

**Sort Direction**  
descending ▾

[My Custom Views ▾](#)

Next, you'll filter for the high risk of ED patients. Let's filter for those patients who are between 70 and 100 percent risk. This means that we are going to filter for patients who have a 70 to 100% probability to come into the Emergency Department within the next 12 months. **Your organization can decide what percentage risk to focus on.**

**7. Click on the Risk Score – ED Visit filter and 70-100**

**Risk Score - Predicted Cost**  
All selected ▾

**Risk Score - Predicted Cost - 3 Month Change**  
All selected ▾

**Risk Score - Disease Diabetes**  
All selected ▾

**Risk Score - Disease CHF**  
All selected ▾

**Patient First Name**  
Patient First Name

**State**  
All selected ▾

**Apply**

**Risk Score - ED Visit**  
3 selected ▾

Search: Se

- Select all
- [0, 10)
- [10, 20)
- [20, 30)
- [30, 40)
- [40, 50)
- [50, 60)
- [60, 70)
- [70, 80)
- [80, 90)
- [90, 100]

**Risk Score - Inpatient Admission**  
All selected ▾

**Risk Score - IP Admission - 3 Month Change**  
All selected ▾

**Risk Score - Disease CVA**  
All selected ▾

**Risk Score - Disease COPD**  
All selected ▾

**Risk Score - Mortality**  
All selected ▾

**Age Group**  
All selected ▾

**City**  
All selected ▾

**8. Click on the Sort by Filter and select Risk Score – ED Visit**

**9. Click on the Sort Direction Filter and select descending**

10. Click on the **Apply** button for the list to generate

When you scroll down, you can view your **patient list**. As you can see, your list is sorted in descending order by risk score. If you want to toggle through the pages of patients, simply use the buttons to go from one page to the next. (Note: the Demo system blocks PHI, so the patient's name is replaced with a #)

Patient Name	Age	Gender	DOB	Predicted Future Cost	Risk Score - ED Visit	Risk Score - IP Admission	Risk Score - Mortality	Risk Score - Disease AMI	Risk Score - Disease CVA	Risk Score - Disease Diabetes	Risk Score - Disease CHF	Risk Score - Disease Hypertension	Risk Score - Disease COPD	Risk Score - Disease Asthma	Chronic Disease Count
82550	Age	Gender	mm-dd-yyyy	\$15,000	91	12	19	1	0	100	4	100	10	14	23
55299	Age	Gender	mm-dd-yyyy	\$36,900	80	12	14	0	2	14	100	100	100	5	43
89632	Age	Gender	mm-dd-yyyy	\$15,000	77	13	0	0	0	3	1	6	4	100	9
92782	Age	Gender	mm-dd-yyyy	\$8,700	74	8	0	0	0	1	1	4	0	6	1

If you want to save the filters, click on **My Custom Views** and put a title for the saved filters. After that, click **Remember My Filters** and you will have your filters saved for next time.

Chronic Disease  
All selected ▾

Chronic Disease Count  
All selected ▾

Patient Attribution - Facility  
All selected ▾

Payor Category  
All selected ▾

Gender  
Select All ▾

ZIP  
ZIP

Care Management  
Select All ▾

Patient Assigned ACO  
All selected ▾

Patient Assigned PCP Facility  
All selected ▾

Patient Assigned PCP Site  
All selected ▾

Patient Assigned PCP  
All selected ▾

Sort By  
Risk Score - ED ...

Sort Direction  
descending ▾

**My Custom Views ▾**

If you want to use the list offline, Click on the **Actions** function and export the list as an excel, PDF, CSV etc.

Risk Score - Predicted Cost  
All selected ▾

Risk Score - Predicted Cost - 3 Month Change  
All selected ▾

Risk Score - Disease Diabetes  
All selected ▾

Risk Score - Disease CHF  
All selected ▾

Patient First Name  
Patient First Name

State  
All selected ▾

Apply

Risk Score - ED Visit  
3 selected ▾

Risk Score - ED Visit - 3 Month Change  
All selected ▾

Risk Score - Disease AMI  
All selected ▾

Risk Score - Disease Hypertension  
All selected ▾

Risk Score - Disease Asthma  
All selected ▾

Patient Last Name  
Patient Last Name

County  
All selected ▾

Risk Score - Inpatient Admission  
All selected ▾

Risk Score - IP Admission - 3  
All selected ▾

Risk Score - Disease CVA  
All selected ▾

Risk Score - Disease COPD  
All selected ▾

Risk Score - Mortality  
All selected ▾

Age Group  
All selected ▾

City  
All selected ▾

**Actions** ▾

- Export ▾
  - XML file with report data
  - CSV (comma delimited)
  - PDF
  - Excel
  - TIFF file
  - Word
  - MHTML (web archive)

Total Patients Inpat  
4

Patient Name	Age	Gender	DOB	Predicted Future Cost	Risk Score - ED Visit	Risk Score - IP Admission	Risk Score - Mortality
<a href="#">89560</a>	Age	Gender	mm-dd-yyyy	\$15,000	91	12	19
<a href="#">152398</a>	Age	Gender	mm-dd-yyyy	\$35,900	80	12	14
<a href="#">959530</a>	Age	Gender	mm-dd-yyyy	\$15,000	77	13	0
<a href="#">907810</a>	Age	Gender	mm-dd-yyyy	\$9,100	74	6	0

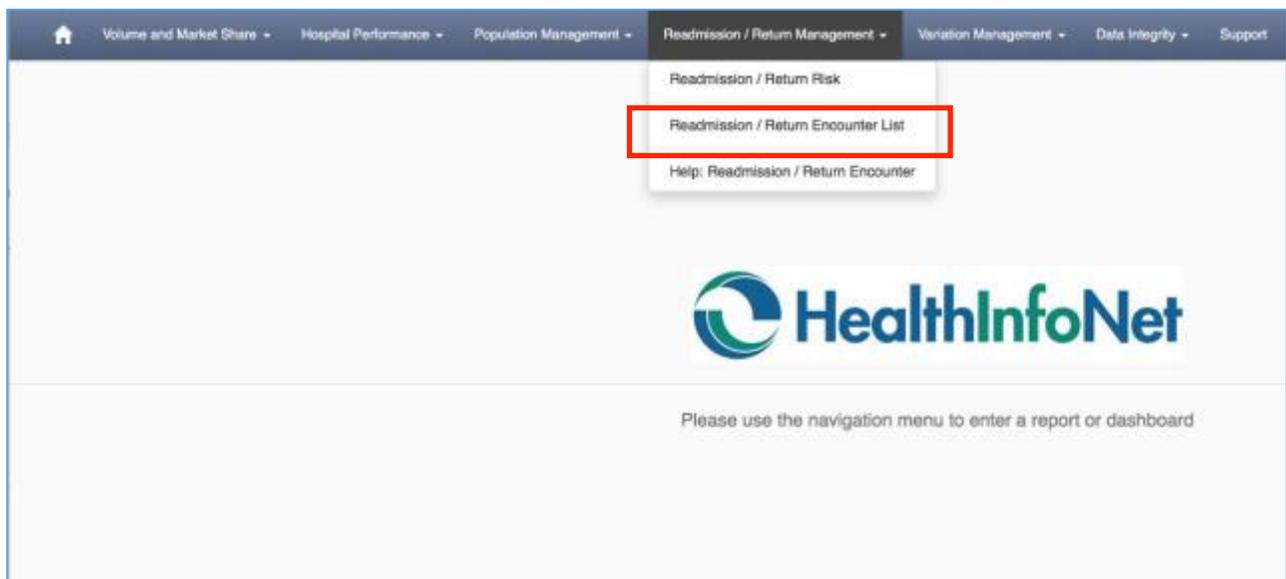
\* This is only if you are managing patients at a provider level

# Readmission / Return Management

The Readmission/Return Encounter List Function allows you to identify patients within your ACO/PCP population who are at high risk of a **30 Day Readmission** or **30 Day Return ED**.

## Identifying Patients At-Risk of 30 Readmission (ACO)

1. Go to the [Readmission/Return Management Tab](#)
2. From the Drop Down, click on [Readmission/Return Encounter List](#)



This will bring you to the Filters

3. Click on the [Patient Assigned ACO](#) filter and select your ACO
4. Click on the [Patient Assigned PCP Facility](#) filter and select your facility
5. Click on the [Patient Assigned PCP site](#) filter and select your site
6. Click on the [Patient Assigned PCP](#) filter and select one or multiple PCPs\*
7. Click on the [Encounter Type](#) filter and make sure only [Inpatient Visits](#) is selected
8. Click on the [Encounter Status](#) filter and make sure only [Active Patients](#) is selected
9. Click on the [Sort by Filter](#) and select [IP Readmission Risk Score](#)
10. Click on the [Sort Direction](#) Filter and make sure [descending](#) is selected

11. Click on the **Apply** button for the list to generate (Note: the Demo system blocks PHI, so the patient's name is replaced with a #)

When you scroll down, you can view your **patient list**. As you can see, your list is sorted in descending order by risk score. If you want to toggle through the pages of patients, simply use the buttons to go from one page to the next.

Readmission / Return Encounter list												
Total Patients: 12    Total Inpatient Encounters: 10    Total Emergency Encounters: 0    Total Long Term Care Encounters: 0												
Patient Name	Age	Gender	DOB	Discharge Facility	ED Return Risk Score	ED 30 Day Return	IP Readmission Risk Score	IP 30 Day Readmission	Predicted Future Cost	Readmit / Revisit to Facility	Intervention	Facility MRN / Encounter ID
85173				Eastern Maine Medical Center			25		\$35,900		Yes	MRN ID / Encounter ID
99309				Eastern Maine Medical Center			26		\$35,900		Yes	MRN ID / Encounter ID
15333154				St. Joseph Hospital			26		\$15,000		Yes	MRN ID / Encounter ID
167451				Eastern Maine Medical Center			26		\$35,900		Yes	MRN ID / Encounter ID
874336				St. Joseph Hospital			21		\$15,000		Yes	MRN ID / Encounter ID
1900119				Eastern Maine Medical Center			13		\$1,500		Yes	MRN ID / Encounter ID
107967				Eastern Maine Medical Center			8		\$5,000		Yes	MRN ID / Encounter ID
220010				Eastern Maine Medical Center			6		\$3,800		Yes	MRN ID / Encounter ID
5890353				St. Joseph Hospital			6		\$15,000		Yes	MRN ID / Encounter ID
548182				Eastern Maine Medical Center			4		\$2,500		Yes	MRN ID / Encounter ID

If you want to save the filters, click on **My Custom Views** and put a title for the saved filters. After that, click **Remember My Filters** and you will have your filters saved for next time.

Volume and Market Share - Hospital Performance - Population Management - **Readmission / Return Management** - Variation Management - Data Integrity - Support

Admission Date From: 08/07/2016  
 Admission Date To: 09/06/2016  
 Discharge Date From: [Discharge Date]  
 Discharge Date To: [Discharge Date]  
 Encounter Type: Inpatient -  
 Risk Score - IP 30 day Readmission: All selected -  
 Risk Score - ED 30 day Return: All selected -  
 Risk Score - Predicted Cost: All selected -  
 IP 30 Day Readmission: Select All -  
 Chronic Disease: All selected -  
 Primary Diagnosis Category: All selected -  
 ED 30 Day Return: Select All -  
 Primary Procedure Category: All selected -  
 Age Group: All selected -  
 Gender: Select All -  
 City: All selected -  
 ZIP: [ZIP]  
 Payor Category: All selected -  
 State: All selected -  
 Patient First Name: [Patient First Name]  
 Patient Last Name: [Patient Last Name]  
 Intervention: Select All -  
 Care Management: Select All -  
 Encounter Status: Active Patient -  
 Patient Assigned ACO: St. Joseph Hospit...  
 Patient Assigned PCP Facility: St. Joseph Hospit...  
 Patient Assigned PCP Site: St. Joseph Interna...  
 Patient Assigned PCP: All selected -  
 Discharge Facility: All selected -  
 Sort By: IP Readmission ...  
 Sort Direction: descending -  
 My Custom Views -

Apply

If you want to use the list offline, Click on the **Actions** function and export the list as an excel, PDF, CSV etc.

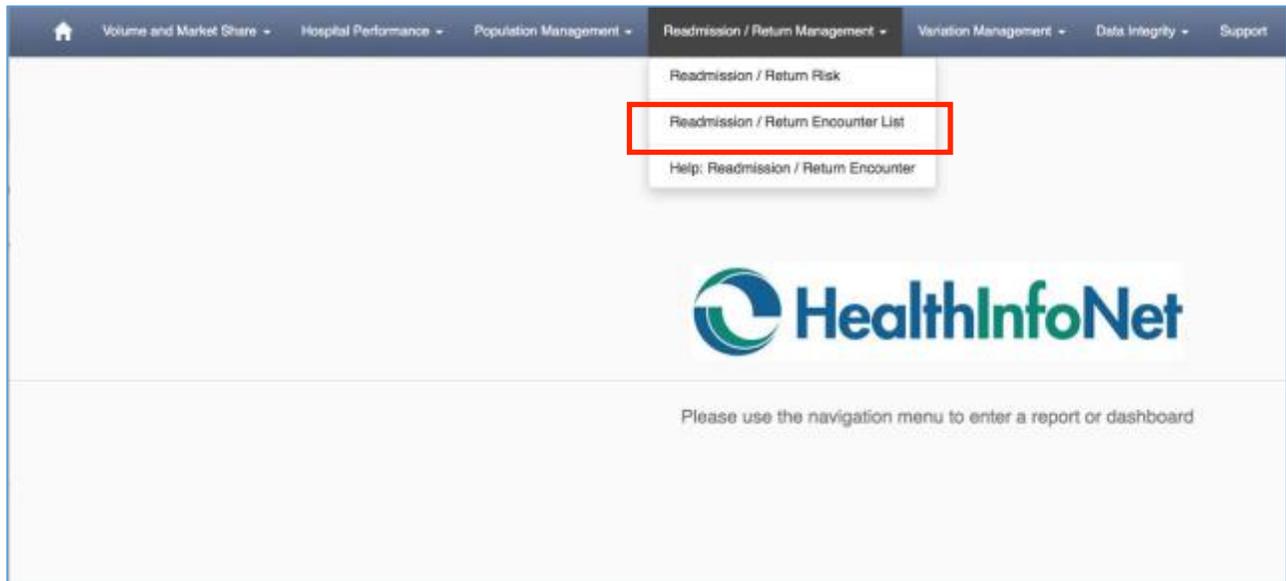
Readmission / Return Encounter list

		Total Patients	Total Inpatient Encounters	Total Emergency Encounters	Total Long Term Care Encounters									
		10	10	0	0	ED Return Risk Score	ED 30 Day Return	IP Readmission Risk Score	IP 30 Day Readmission	Predicted Future Cost	Readmit / Revisit to Facility	Intervention	Facility MRN ID	Facility Encounter ID
85179	Age Gender	mm/dd/yyyy	Eastern Maine Medical Center					35		\$35,900		Yes	MRN ID	Encounter ID
95309	Age Gender	mm/dd/yyyy	Eastern Maine Medical Center					26		\$35,900		Yes	MRN ID	Encounter ID
1033314	Age Gender	mm/dd/yyyy	St. Joseph Hospital					26		\$15,000		Yes	MRN ID	Encounter ID
167451	Age Gender	mm/dd/yyyy	Eastern Maine Medical Center					26		\$35,900		Yes	MRN ID	Encounter ID
874338	Age Gender	mm/dd/yyyy	St. Joseph Hospital					21		\$15,000		Yes	MRN ID	Encounter ID
1900119	Age Gender	mm/dd/yyyy	Eastern Maine Medical Center					13		\$1,500		Yes	MRN ID	Encounter ID
107967	Age Gender	mm/dd/yyyy	Eastern Maine Medical Center					8		\$6,000		Yes	MRN ID	Encounter ID
220010	Age Gender	mm/dd/yyyy	Eastern Maine Medical Center					6		\$3,900		Yes	MRN ID	Encounter ID
1490203	Age Gender	mm/dd/yyyy	St. Joseph Hospital					6		\$15,000		Yes	MRN ID	Encounter ID
148182	Age Gender	mm/dd/yyyy	Eastern Maine Medical Center					4		\$2,500		Yes	MRN ID	Encounter ID

\* This is only if you are managing patients at a provider level

## Identifying Patients At-Risk of 30 Day ED Return (ACO)

1. Go to the **Readmission/Return Management Tab**
2. From the Drop Down, click on **Readmission/Return Encounter List**



This will bring you to the Filters

3. Click on the **Admission Date From** filter and set it 2 days back, you will leave the **Admission Date To** filter as-is (it defaults to today)
4. Click on the **Patient Assigned ACO** filter and select your ACO
5. Click on the **Patient Assigned PCP Facility** filter and select your facility
6. Click on the **Patient Assigned PCP site** filter and select your site
7. Click on the **Patient Assigned PCP** filter and select one or multiple PCPs\*
8. Click on the **Encounter Type** filter and make sure only **Emergency Encounters** is selected
9. Click on the **Encounter Status** filter and make sure only **Discharged Patients** is selected
10. Click on the **Sort by Filter** and select **ED Return Risk Score**
11. Click on the **Sort Direction** Filter and make sure **descending** is selected

12. Click on the **Apply** button for the list to generate (Note: the Demo system blocks PHI, so the patient's name is replaced with a #)

When you scroll down, you can view your **patient list**. As you can see, your list is sorted in descending order by risk score. If you want to toggle through the pages of patients, simply use the buttons to go from one page to the next.

Actions | [Icons] | 1 of 37 | [Icons]

### Readmission / Return Encounter list

Total Patients: 248    Total Inpatient Encounters: 0    Total Emergency Encounters: 311    Total Long Term Care Encounters: 0

Patient Name	Age	Gender	DOB	Discharge Facility	ED Return Risk Score	ED 30 Day Return	IP Readmission Risk Score	IP 30 Day Readmission	Predicted Future Cost	Readmit / Visit to Facility	Intervention	Facility MRN	Facility Encounter ID
<a href="#">143343</a>	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	◆			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
<a href="#">143343</a>	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	◆			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
<a href="#">143343</a>	Age	Gender	mm/dd/yyyy	Eastern Maine Medical Center	94	◆			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
<a href="#">143343</a>	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	◆			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
<a href="#">143343</a>	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	◆			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
<a href="#">143343</a>	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	◆			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
<a href="#">143343</a>	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	◆			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID
<a href="#">143343</a>	Age	Gender	mm/dd/yyyy	Eastern Maine Medical Center	94	◆			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID

If you want to save the filters, click on **My Custom Views** and put a title for the saved filters. After that, click **Remember My Filters** and you will have your filters saved for next time.

Volume and Market Share | Hospital Performance | Population Management | **Readmission / Return Management** | Version Management | Data Integrity | Support

**Admission Date From:** 08/07/2016  
**Risk Score - IP 30 day Readmission:** All selected -  
**Age Group:** All selected -  
**State:** All selected -  
**Patient First Name:** Patient First Name  
**Patient Assigned ACO:** St. Joseph Hospi...

**Admission Date To:** 09/04/2016  
**Risk Score - ED 30 day Return:** All selected -  
**Gender:** Select All -  
**County:** All selected -  
**Patient Last Name:** Patient Last Name  
**Patient Assigned PCP Facility:** St. Joseph Hospi...

**Discharge Date From:** Discharge Date  
**Risk Score - Predicted Cost:** All selected -  
**Chronic Disease:** All selected -  
**City:** All selected -  
**Intervention:** Select All -  
**Patient Assigned PCP Site:** St. Joseph Interns...

**Discharge Date To:** Discharge Date  
**IP 30 Day Readmission:** Select All -  
**Primary Diagnosis Category:** All selected -  
**ZIP:**  
**Care Management:** Select All -  
**Patient Assigned PCP:** All selected -

**Encounter Type:** Emergency -  
**ED 30 Day Return:** Select All -  
**Primary Procedure Category:** All selected -  
**Payor Category:** All selected -  
**Encounter Status:** Discharged Patie...  
**Discharge Facility:** All selected -

**Sort By:** ED Return Risk S...  
**Sort Direction:** descending -  
**My Custom Views -**

Apply

If you want to use the list offline, Click on the **Actions** function and export the list as an excel, PDF, CSV etc.

Actions | Export | CSV (comma delimited) | PDF | Excel | TPF file | Word | HTML (web archive)

### Readmission / Return list

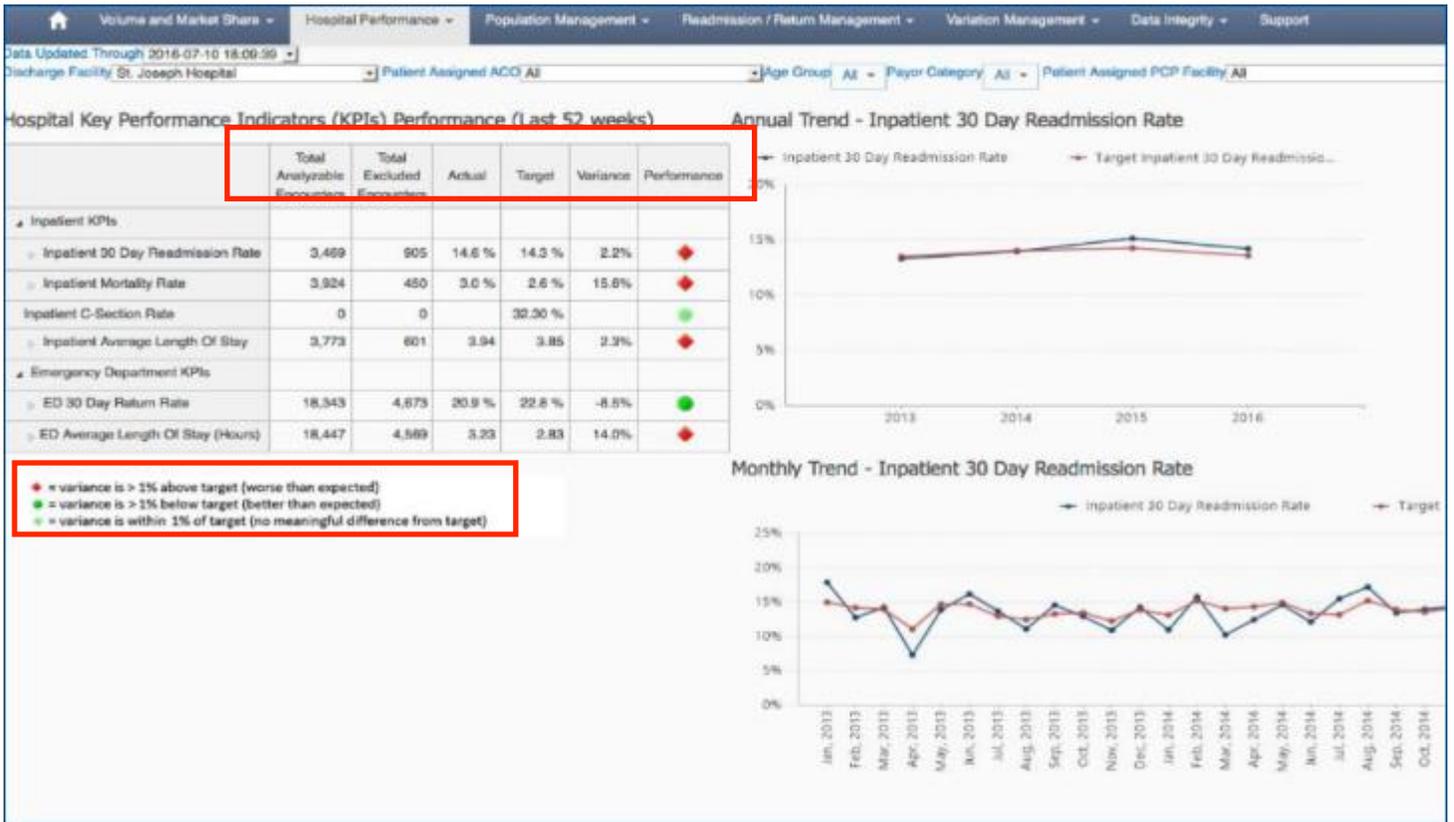
Total Patients: 248 | Total Inpatient Encounters: 0 | Total Emergency Encounters: 311 | Total Long Term Care Encounters: 0

Patient Name	Age	Gender	DOB	Discharge Facility	ED Return Risk Score	ED 30 Day Return	IP Readmission Risk Score	IP 30 Day Readmission	Predicted Future Cost	Readmit / Revisit to Facility	Intervention	Facility MRN ID	Facility Encounter ID	Admission Date
143343	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID	8/7/2011
143343	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID	8/9/2011
143343	Age	Gender	mm/dd/yyyy	Eastern Maine Medical Center	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID	8/10/2011
143343	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID	8/10/2011
143343	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID	8/11/2011
143343	Age	Gender	mm/dd/yyyy	St. Joseph Hospital	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID	8/13/2011
143343	Age	Gender	mm/dd/yyyy	Eastern Maine Medical Center	94	♦			\$35,900	St. Joseph Hospital	Yes	MRN ID	Encounter ID	8/13/2011

# Patient Clinical Summary



# Hospital Performance



# Accessing Analytics

<http://www.hinanalytics.org>

To get an account or reset your password, contact HIN Customer Care at [customer care@hinfonet.org](mailto:customer care@hinfonet.org) or 207-541-9250

Compatible with Internet Explorer 10.0 (PC) or Firefox (Mac)

## Resources

[www.hinfonet.org/training-tools](http://www.hinfonet.org/training-tools)

### Videos

- Overview video on how to navigate the Analytics & Clinical Portal

### Clinical Portal Reference Guides

- User Reference Guide
- Auditor Reference Guide
- HelpDesk Reference Guide

## Contact Information

125 Presumpscot Street Box 8  
Portland, Maine 04103

(866) 592-4352 toll free

(207) 541-9250 local

(207) 541-9258 fax

Monday-Friday from 8am – 4:30pm

[www.hinfonet.org](http://www.hinfonet.org)

[info@hinfonet.org](mailto:info@hinfonet.org)

[CustomerCare@hinfonet.org](mailto:CustomerCare@hinfonet.org)