



Accessing the MaineCare Prior Authorization Data (via KEPRO) for Behavioral Health Home patients.

Background

- This Prior Authorization Data sent is from MaineCare (via KEPRO) and is updated **daily**.
- This data is only available for **Behavioral Health Home Patients** who have opted-in/consented to share their mental health data with HIN.
- If the patient has not opted-in, the user will have to ‘break the glass’ via the “More” button to access – this is through either verbal consent from the patient or in the case of an emergency*.

*If a health care provider informs HealthInfoNet that he/she believes that the information is necessary to respond to a situation that poses: imminent and serious harm to the health of the client/patient, or a serious threat to the health or safety of others as described in 45 Code of Federal Regulations, Section 164.512(j)(2010).

Accessing Prior Authorization Data

When you access a patient, Prior Authorization Data will only be available if there is a date under the ***Mental Health Consent*** Column.

The screenshot shows a web application interface for patient search. The top bar indicates 'Demographic Search' and the time '14:48 6/10'. The 'Search Criteria' section includes fields for Facility, First Name (filled with 'mental'), Date Of Birth, MRN, Last Name (filled with 'UNLOCKED'), and ZIP. The 'Search Results' section displays a table with the following data:

<input type="checkbox"/>	Last Name	First Name	MI	Date of Birth	SEX	CITY	STATE	ZIP	Opt-out Date	Mental Health Consent	HIV Consent
<input type="checkbox"/>	Unblocked	Mental		Aug 21, 1977	M	Rangley	ME	04970		09-11-2016	

Below the table are links: '+ Add checked results to favorites' and '- Replace work list with checked results'. The 'Mental Health Consent' cell for the first result is circled in red. The bottom right corner shows 'Results 1-1'.

Accessing Prior Authorization Data

1. Click on the ***Sensitive Data Displayed*** folder
2. Click on the ***Prior Authorization*** folder
3. Click on the file and the Prior Authorization data will be displayed on the right hand side

The screenshot shows a patient summary page for a patient named 'Unblocked, Mental'. The left sidebar contains a folder tree with the following items: 'Summary Documents (1/1)', 'Discharge, History and Physical (1)', 'Sensitive Data Displayed (1/2)', and 'Prior Authorizations (0/1)'. The 'Sensitive Data Displayed' folder is highlighted with a red circle. The main content area displays patient demographics, primary care provider information, emergency contact, and a 'Please Note' message from ORION. The message states: 'Your user account is not set up to access this section. Please contact your administrator. Error reference number: Portal-D10950E4'. Below the message is a table with the following columns: 'Details', 'Reaction', 'Severity', 'Date Entered', and 'Location*'. The table contains one row with the following data: 'Sensitive Data Displayed', blank, blank, blank, and 'SECURED'.

Details	Reaction	Severity	Date Entered	Location*
Sensitive Data Displayed				SECURED

Viewing Prior Authorization Data

- **Provider:** The name of the organization. The upside-down triangle indicates the Primary Authorization and those below are secondary authorizations.
- **Diagnosis:** Hovering will give more detail on the diagnosis.
- **Plan:** Treatment plans will be available in the future.
- **Service:** Services that the BHH member is authorized for. This will include data like mental health hospitalizations.

Provider	Diagnosis	Plan	Service	AuthStartDate	AuthEndDate	DischgDate	Emplmnt	Units	auth_no
▼ Tri-County Mental Health...	F20.2 (2 diag not shown)	No	Behavioral Health Homes - Adult	2017-03-28	2017-05-20			2	BIH1708402523
Tri-County Mental Health...		No	Adult Medication Management	2017-03-15	2018-03-14			72	APB1707400988
▼ Community Counseling Cen...	F33.3 (1 diag not shown)	No	Behavioral Health Homes - Adult	2017-03-25	2017-03-31		NENL	3	BIH1708402507
Community Counseling Cen...		No	Adult Outpatient Therapy- Mental...	2017-02-17	2017-07-31			72	APS1704800507
▼ Sweetser 26 - BHH- Adult	F31.32	No	Behavioral Health Homes - Adult	2017-03-21	2017-08-20		CEFTL	3	BIH1708402622
Sweetser 14 - Outpatient...		No	Adult Outpatient Therapy- Mental...	2017-03-15	2018-03-14			72	APB1707500800
Sweetser 14 - Outpatient...		No	Adult Outpatient Comp Assess-Men	2017-03-15	2017-04-13			8	APS1707500900
Sweetser 15 - Medication...	681.1 (1 diag not shown)	No	Adult Medication Management	2018-10-18	2017-10-17			24	APS1830200414
▼ Tri-County Mental Health...	F33.1 (3 diag not shown)	No	Behavioral Health Homes - Adult	2017-03-30	2017-07-20		CEFTS	3	BIH1708402604
Tri-County Mental Health...		No	Adult Outpatient Therapy- Mental...	2017-02-22	2018-02-21			72	APS1704700306

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- **Authorization Start Date** and **Authorization End Date**
- **Discharge Date:** this means discharge from a program, not a organization
- **Employment:** Hovering will give more detail on the status.
- **Units:** shows the number of services depending on the authorization
- **Authorization Number:** used for follow-up with MaineCare.

Provider	Diagnosis	Plan	Service	AuthStartDate	AuthEndDate	DischgDate	Employmt	Units	auth_no
Tri-County Mental Health...	F20.2 (2 diag not shown)	No	Behavioral Health Homes - Adult	2017-03-28	2017-05-20			2	BI-H1708400523
Tri-County Mental Health...		No	Adult Medication Management	2017-03-15	2018-03-14			72	APB1707400888
Community Counseling Cen...	F33.3 (1 diag not shown)	No	Behavioral Health Homes - Adult	2017-03-25	2017-03-31		NENL	3	BI-H1708400507
Community Counseling Cen...		No	Adult Outpatient Therapy- Mental...	2017-02-17	2017-07-31			72	APB1704800507
Sweetser 26 - BHH- Adult	F31.32	No	Behavioral Health Homes - Adult	2017-03-21	2017-08-20		CEFTL	3	BI-H1708400822
Sweetser 14 - Outpatient...		No	Adult Outpatient Therapy- Mental...	2017-03-15	2018-03-14			72	APB1707500800
Sweetser 15 - Medication...	681.1 (1 diag not shown)	No	Adult Outpatient Comp Assess-Men...	2017-03-15	2017-04-13			8	APB1707500800
Tri-County Mental Health...	F33.1 (3 diag not shown)	No	Behavioral Health Homes - Adult	2017-03-30	2017-07-20		CEFTS	3	APB163200414
Tri-County Mental Health...		No	Adult Outpatient Therapy- Mental...	2017-02-22	2018-02-21			72	APB1704700336