Accessing the MaineCare Prior Authorization Data (via KEPRO) for Behavioral Health Home patients.

Background

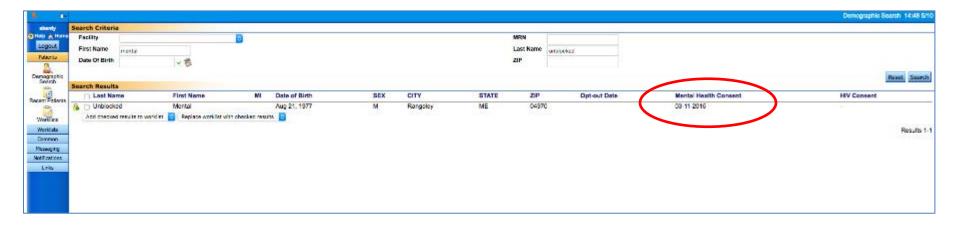- This Prior Authorization Data sent is from MaineCare (via KEPRO) and is updated **daily**.

- This data is only available for **Behavioral Health Home Patients** who have opted-in/consented to share their mental health data with HIN.

- If the patient has **not** opted-in, the user will have to 'break the glass' via the "More" button to access – this is through either verbal consent from the patient or in the case of an emergency*.

*If a health care provider informs HealthInfoNet that he/she believes that the information is necessary to respond to a situation that poses: imminent and serious harm to the health of the client/patient, or a serious threat to the health or safety of others as described in 45 Code of Federal Regulations, Section 164.512(j)(2010).
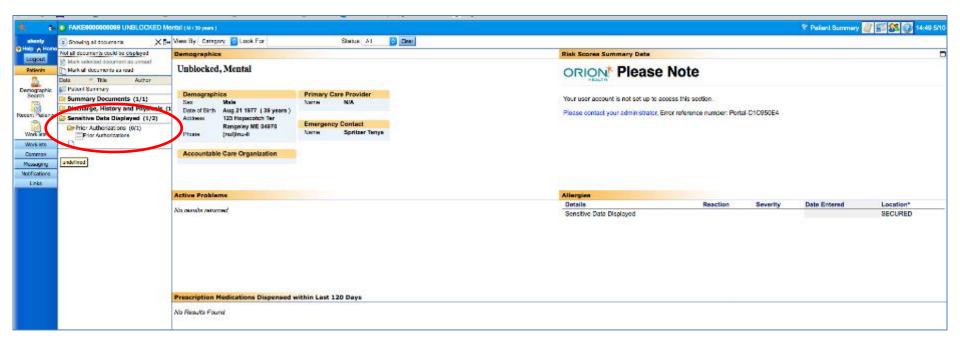
Accessing Prior Authorization Data

When you access a patient, Prior Authorization Data will only be available if there is a date under the *Mental Health Consent* Column.
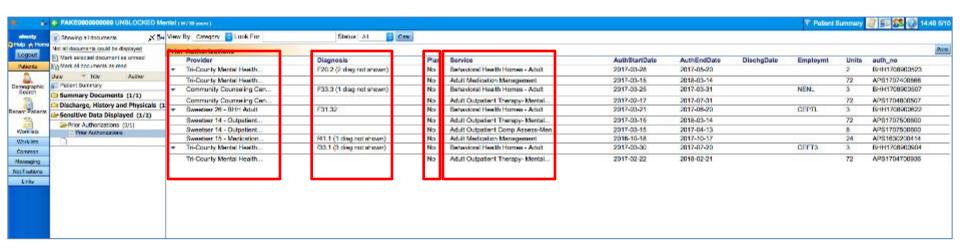
Accessing Prior Authorization Data

1. Click on the *Sensitive Data Displayed* folder
2. Click on the *Prior Authorization* folder
3. Click on the file and the Prior Authorization data will be displayed on the right hand side

Viewing Prior Authorization Data

- **Provider:** The name of the organization. The upside-down triangle indicates the Primary Authorization and those below are secondary authorizations.
- **Diagnosis:** Hovering will give more detail on the diagnosis.
- **Plan:** Treatment plans will be available in the future.
- **Service:** Services that the BHH member is authorized for. This will include data like mental health hospitalizations.

Viewing Prior Authorization Data

- **Authorization Start Date** and **Authorization End Date**

- **Discharge Date:** this means discharge from a program, not a organization

- **Employment:** Hovering will give more detail on the status.

- **Units:** shows the number of services depending on the authorization

- **Authorization Number:** used for follow-up with MaineCare.