


Stay HIN the Know

Exploring the HealthInfoNet Academy
Platform to Gain Key Insights

Chad MacLeod
Director of Product & Communication

 **Stay HIN the Know Webinar Series**
November 19, 2020

Webinar Presenter

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For additional educational opportunities:

- Contact HealthInfoNet's Clinical Education team at clienteducation@hinfonet.org to request online trainings for all services
- HealthInfoNet's online training site also provides courses and CNE credits to better understand and use the HIE; visit hinfonetacademy.org for more information



Webinar Objectives

- Provide an overview of the key components of the HealthInfoNet Academy education platform
- Demonstrate how HealthInfoNet Academy offers end users the opportunity to optimize their understanding and usage of the Health Information Exchange services
- Receive feedback and suggestions for future courses, videos, materials, etc.



HealthInfoNet Academy

Background & Key Components

Making connections to improve patient care, quality, and safety by providing better, easier, and safer solutions.



What We Do

- HealthInfoNet operates Maine's statewide HIE
 - State of Maine law governs patient informed consent requirements for HIE participation
- HealthInfoNet is an independent nonprofit organization governed by a voluntary, community-based board of directors and advisory committees
 - Our members represent health systems, medical providers, public health organizations, patients, government agencies, and businesses throughout the state
- HealthInfoNet provides a number of services to our participating provider organizations, including access to our clinical portal, real-time event notifications, public health reporting, predictive analytics and measures, and more



What's Included in the Academy



Online Courses

- Online-based courses on the use of the HIE's data, tools, and resources
- CNE credits offered for certain courses

Communications Package

- Key materials to inform and educate participants about the HIE's value
- Request a copy of the package by emailing our Clinical Education team

Use Cases & Tutorials

- Brief video use cases and tutorials on how to more effectively use the HIE
- Tips and tricks for key services

Training Resources

- Expansive repository of online resources
- Includes product/service user guides, technical appendices, etc.

Webinar Series

- Sessions focused on clinical data sources, workflows, and best practices
- Recordings and materials available

Help & Support

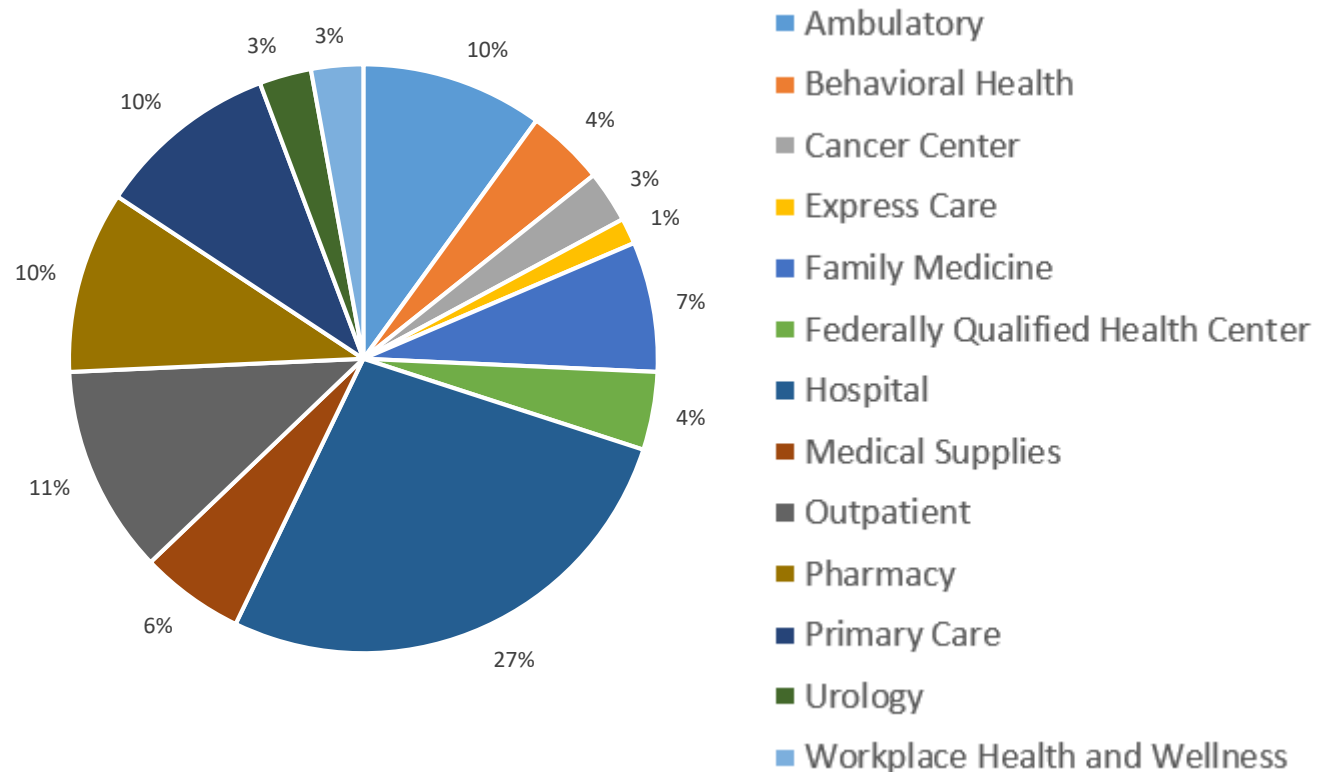
- Our Clinical Education team is available to assist at your convenience
- Reach out via email at clienteducation@hinfonet.org

Visit HealthInfoNet Academy: <https://www.hinfonetacademy.org/>

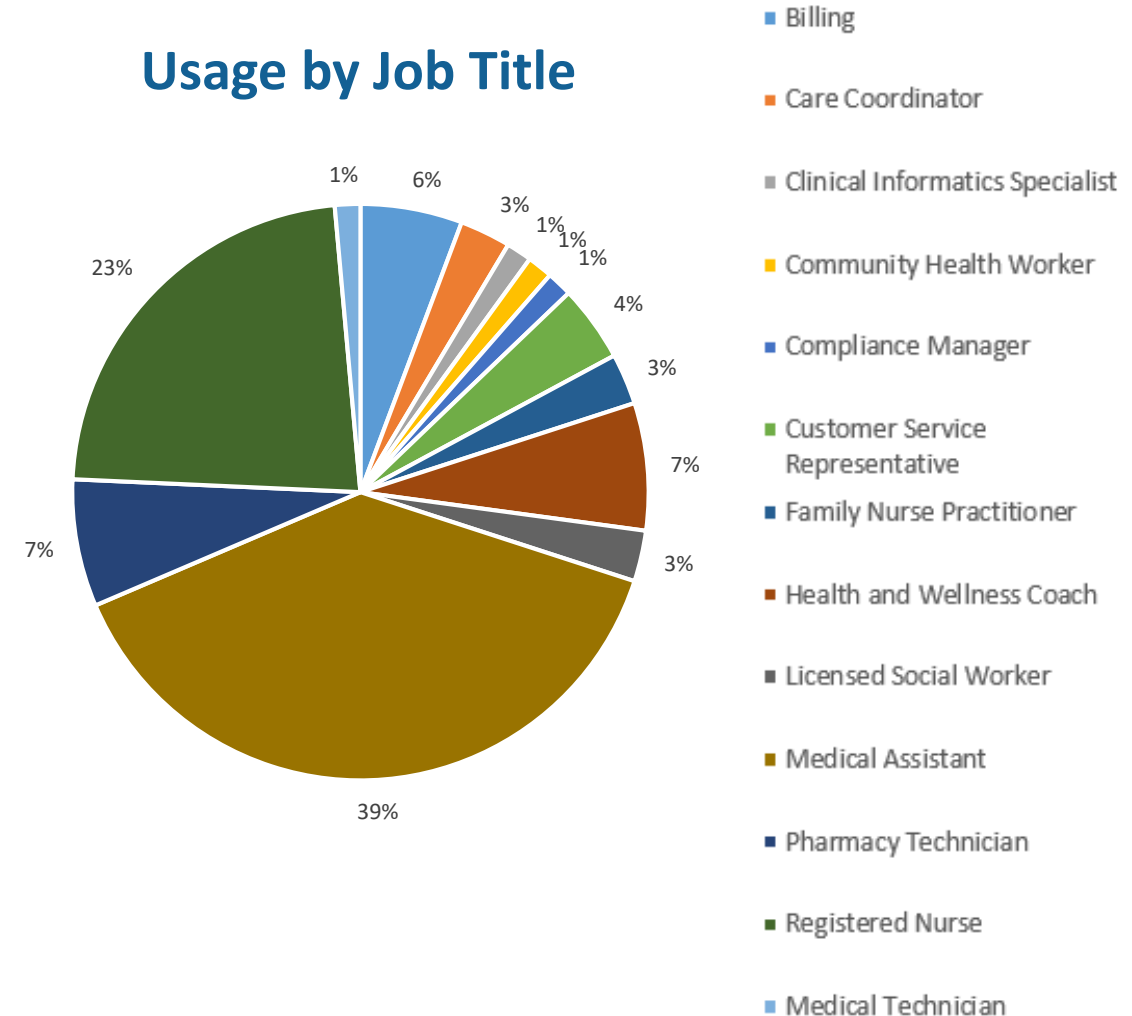


Who Uses the Academy

Usage by Organization Type



Usage by Job Title



Who's Behind the Academy

Sharon Bearor, RN, BSN, Clinical Education Coordinator

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General Inquiries

- Email: clienteducation@hinfonet.org



NEW Office Hours!

Every **first and third Wednesday** of the month, we'll be available between:

- 8:00-8:30 AM
- 12:00-12:30 PM
- 6:00-6:30 PM

Additional details for upcoming Office Hours for **December 2020** (2nd and 16th) will be mailed out in the next few weeks!

Mark your calendars!



Ways to Stay Connected

1. Check out and explore HealthInfoNet Academy: <http://hinfonetacademy.org/>
2. If you are a registered user of one of HealthInfoNet's systems, you are already receiving our educational alerts and notifications (mark general@hinfonet.org as a non-spam email)
 - **If you are not a user**, sign up for our announcements by visiting the following URL and completing the form located at the bottom of the page:
<https://hinfonet.org/resources/hin-news/>
3. Drop us a note at clienteducation@hinfonet.org and/or attend our monthly Office Hours to ask questions, troubleshoot problems, and/or have a conversation with our team
4. Attend our monthly webinar sessions: <https://hinfonet.org/resources/webinar-events/>
5. Follow us on social media
 - Twitter: <https://twitter.com/hinfonet>
 - LinkedIn: <https://www.linkedin.com/company/healthinfonet/>





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