

# Stay HIN the Know

Using HealthInfoNet to Support Long-Term  
Care Use Cases & Interventions

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Stay HIN the Know Webinar Series  
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# Webinar Presenters

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# Webinar Objectives

- Identify and review the top long-term care (LTC) use cases and interventions.
- Understand how to use the data and tools available in the Health Information Exchange (HIE) to support the quality and continuity of care of LTC patients.
- Learn how other LTC providers are using the HIE in their routine clinical workflows to improve care coordination and safety goals.



# Top LTC Use Cases & Interventions

*Adapting and advancing as clinical workflows and needs change across the care continuum through applications of timely and actionable information.*

# Top LTC Use Cases & Interventions

## Evaluate Referrals & Preadmissions

- Piece together complex medical histories from various sources prior to admission.
- Review previous hospital admissions, ED reports, allergy lists, office visit notes, lab work and radiology reports, immunizations, active problems, and chronic conditions.

## Conduct Medication Reconciliation

Review pharmacy claims data to address discrepancies, duplicate prescriptions, unnecessary medications, and/or inappropriate dosing levels.

## Coordinate Care

- Identify the multiple providers from unaffiliated locations who may be treating the patient and seek to establish a coordinated care plan (especially during transition).
- Update care plans based upon a comprehensive review of supporting documentation.



# Top LTC Use Cases & Interventions (cont.)

## Manage Transitions of Care

- Ensure acute-care discharge care plans are assembled with the following key components:
  - Review of medications
  - Identification of necessary follow-up services
  - Description of relevant equipment needs

## Identify Gaps/Overuse of Care

- Ensure that duplicate labs are not ordered.
- Advocate for patients when additional care is needed from a provider or specialist.
- Look for gaps in care to ensure activities are aligned.
- Reduce the need for unnecessary documentation for reimbursement.

## Inform Quality Reporting

- Support the completion of Minimum Data Set (MDS) sheets:
  - Active Diagnosis
  - Pain Assessment
  - Fall History
  - Medications
  - Immunizations
  - Procedures



# Use of the HIE to Support LTC Use Cases & Interventions

*Adapting and advancing as clinical workflows and needs change across the care continuum through applications of timely and actionable information.*

# Demonstration of HealthInfoNet's Clinical Portal

*Adapting and advancing as clinical workflows and needs change across the care continuum through applications of timely and actionable information.*



# Common LTC Challenges

01

Evaluating referrals and preadmissions requires piecing together complex medical histories from various sources.

02

Updating a patient's care plan following their discharge from a hospital can be difficult when there are multiple treating providers from unaffiliated locations.

03




Coordinating a patient's care during transition without complete information increases the chance for adverse effects.

04

Readmitting patients often occurs due to a breakdown of communication and lack of informed engagement (e.g., misunderstanding of ailments, test results, medication usage).

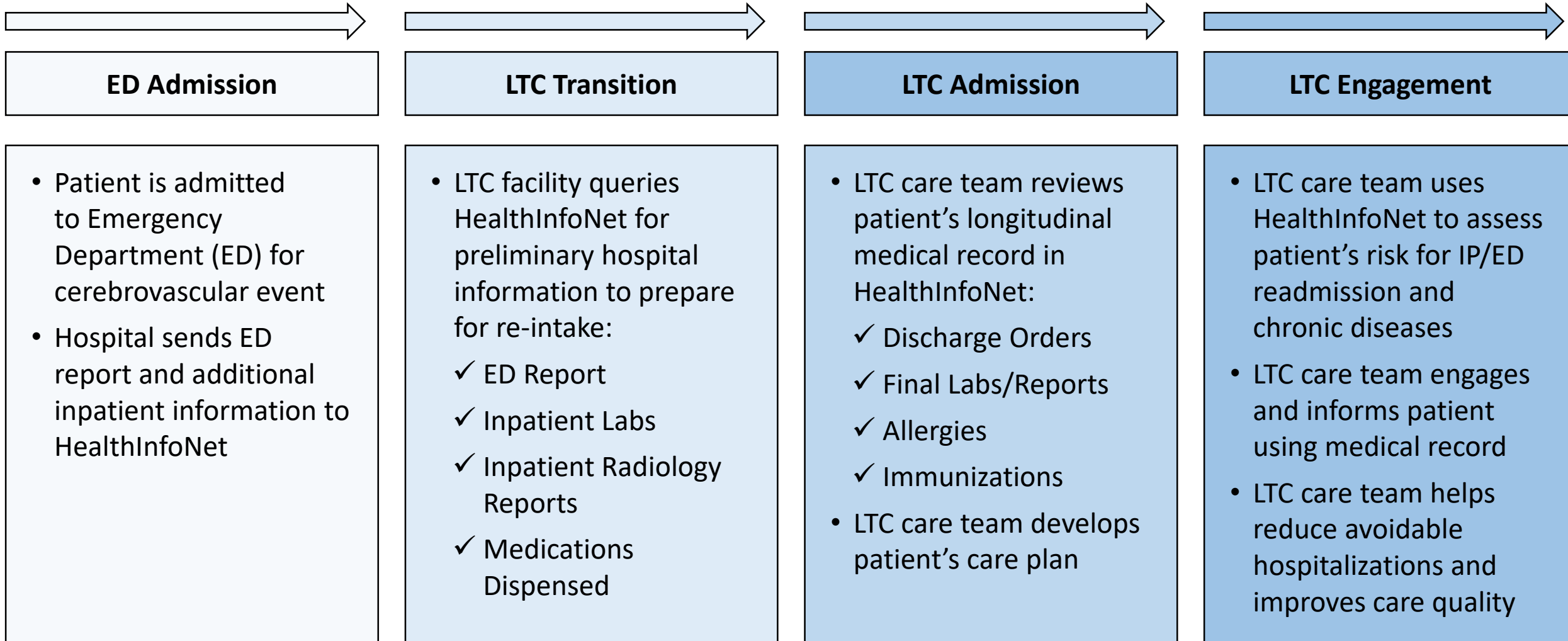


# Common HIE Solutions

-  Improves communication and care planning activities among healthcare providers during transitions of care.
-  Provides assurance that care teams have comprehensive and accurate information available at the point of care.
-  Enables improvements in both quality and cost outcomes through reductions in duplicate testing, medical complications, avoidable hospitalizations, and readmissions.



# LTC Continuum of Care Workflow



# Education & Training

Clinical Education Resources & Opportunities

*Whether it's a training and education need, a clinical workflow question, or anything in between, there's not a problem that our team can't solve with you.*

# HealthInfoNet Educators

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# Educational Opportunities

- Virtual-based trainings available for all services
- Public resources available at <https://hinfonet.org/resources/clinical-education/>
- HealthInfoNet's online training site also provides courses and CNE credits to better understand and effectively use the HIE; visit [hinfonetacademy.org](https://hinfonetacademy.org) for more information





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