





HOW HEALTHINFONET CAN HELP SPECIALTY CARE ORGANIZATIONS IN THEIR CLINICAL WORKFLOWS

Increases in specialty care continue to add more relevant, though disparate, information into already fragmented systems. HealthInfoNet bridges these systems to provide accurate and comprehensive views into patients' health.

OVERVIEW

Without readily available health information at the point of care, patients are more likely to experience dangerous drug interactions, unnecessary or duplicative tests, and post-procedure complications. These experiences are especially true for patients seeking specialty care, a group of individuals greater at risk for adverse outcomes. HealthInfoNet provides effective solutions that enable coordinated specialty care to ensure improved health access and outcomes.

 **Ensures pre- and post-treatment success.** Health information exchange facilitates referrals and transitions of care, as well as follow-on treatment plans, to improve patients' continued health and wellbeing.

 **Helps reduce common health disparities.** Broadens treatment plans to consider patients' full medical histories and related social determinants of health to avoid treating illnesses as singular problems.



Our entire team uses **HealthInfoNet** on a daily basis.

Their services help us:

- **address scheduling challenges,**
- **facilitate referral evaluations, and**
- **prepare for upcoming consultations and procedures.**

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TOP USES CASES & INTERVENTIONS

01

Evaluate referrals and treatment plans.

Collect pre-procedure information to create informed treatment plans.



Reduce referral denials related to prior authorization, and decrease scheduling delays caused by a lack of information.

02

Conduct medication reconciliation.

Verify and manage medications to protect patients' safety.



Increase awareness of filled/dispensed medications across settings, and improve patients' decision support and safety.

03

Increase coordinated care efforts.

Streamline care coordination through integrated provider networks.



Eliminate avoidable and repeat utilization, and reduce fragmented communication across specialty and primary care settings.

04

Improve post-procedure planning.

Ensure safe and seamless transition of care following procedures.



Optimize patients' recovery process, and reduce risk of potential side effects and complications.

05

Support performance measurement.

Provide data and tools necessary to support performance evaluation efforts.



Supplement performance reporting needs, and enhance follow-on care with real-time actionable insights.



Electronic health record systems designed to share comprehensive data in real-time at the point of care



Real-time electronic notification alerting that makes it possible to intervene early and establish the right care plan quickly



Predictive risk and quality measurement performance indicators to drive informed care decision-making

COORDINATED SPECIALTY CARE



- Patient is admitted to the Emergency Department
- Hospital sends ED report and additional Inpatient information to **HealthInfoNet**

- Care team queries **HealthInfoNet** for prelim. hospital information to prepare for intake:
 - » ED Report
 - » IP Lab & Rad Reports
 - » Dispensed Medications
 - » Referral Notes

- Care team develops care plan using patient's longitudinal health record in **HealthInfoNet**:
 - » Discharge Orders
 - » Final Lab & Rad Reports
 - » Problems & Allergies
 - » Immunizations
 - » Procedures

- Care team uses **HealthInfoNet** to:
 - » Assess patient's risk for IP/ED readmission
 - » Engage and inform patients
 - » Manage the continuity of the patient's care post intervention