



HOW HEALTHINFONET CAN HELP BEHAVIORAL HEALTH CARE ORGANIZATIONS IN THEIR CLINICAL WORKFLOWS

As the traditional delineation between physical and behavioral healthcare settings increasingly diminishes, the need for greater care coordination across this continuum is needed. HealthInfoNet bridges diverse sectors to create comprehensive pictures of clients' healthcare activities.

OVERVIEW

Because behavioral health care has historically been separated from general medical services, many EHR systems have evolved without the capacity to integrate the two information sources. Without a shared health record, clients navigating between the two settings may experience greater difficulty in obtaining appropriate treatment due to a lack of informed decision-making. To alleviate this discord, HealthInfoNet connects providers across the care continuum to deliver more effective population health management services to behavioral health care providers so they can best serve their clients.



Connect to diverse systems of care.

Become a part of an ever-growing network of HIE participants to gain invaluable insights into client care activities throughout the state.



Optimize care delivery workflows.

Obtain the information you need about your clients to help make timely and quality decisions about their care.



Our care coordinators use **HealthInfoNet's Clinical Portal** to look at historical patterns and triggers that have resulted in ED visits. These patterns allow our coordinators to almost **predict and prevent incidents of care**. We are actually getting ahead of what could happen.

**Alyssa Perkins, MPA, LSW, Chief
Administrative Officer, Catholic Charities**

TOP USE CASES & INTERVENTIONS

01

Enhance care coordination.

Facilitate client care within and across diverse systems of care

02

Provide targeted care management.

Ensure clients' use of appropriate healthcare settings

03

Manage transitions of care.

Build and share comprehensive care plans during critical transitions

04

Identify gaps/overuse of care.

Determine gaps in care to reduce unnecessary utilization and documentation

05

Conduct medication reconciliation.

Verify and manage medications to protect clients' safety

06

Engage and educate clients.

Assess and educate clients based on their personal health situations

COMMON HIE SOLUTIONS



Improves **communication and care planning activities** among healthcare providers during transitions of care to inform decision-making



Provides assurance that care teams have **comprehensive and accurate information** available at the point of care



Enables **improvements in both quality and cost outcomes** through reductions in duplicate testing, medical complications, avoidable hospitalizations, and readmissions



Assists with **targeting care for clients** with chronic diseases, risk for future utilization, and quality measure gaps to put care plans in place more quickly

CRITICAL HIE SERVICES



Electronic health record systems designed to share comprehensive data in real-time at the point of care



Real-time, intelligent electronic notification alerting that makes it possible to intervene early and establish the right care plan quickly



Predictive risk and quality measurement performance indicators to drive informed care decision-making

Take Advantage of the HIE's Services

Visit our online learning platform, **HealthInfoNet Academy**, to discover new ways of integrating the HIE's services within your clinical workflows.

www.hinfonetacademy.org

Not A Participant? Join the HIE Network!

Complete our online participant inquiry form to help us understand more about your organization – and we'll get back to you shortly!

www.hinfonet.org/solutions/getting-connected

