HealthInfoNet

HOW **HEALTHINFONET** CAN HELP

WALK-IN CARE ORGANIZATIONS

IN THEIR CLINICAL WORKFLOWS

As patients increasingly seek treatment at walk-in clinics, the importance of data sharing with those organizations is critical to maintain effective care delivery. HealthInfoNet facilitates real-time data exchange to help urgent care providers stay on top of their game.

OVERVIEW

The benefits to patients seeking treatment at walk-in clinics are well known: convenience, affordability, and comprehensive treatment. Which means attending urgent care providers are faced with pressure to treat those patients quickly, efficiently, and effectively. And that's a difficult task for providers who have likely never met or treated these patients before. That's where our services can help. HealthInfoNet empowers urgent care providers with the necessary tools and data points to help make informed decisions about their patients' care.

> **Connect to diverse systems of care.**
> Become a part of an ever-growing network of HIE participants to gain invaluable insights into patient care activities throughout the state.

> **Optimize already rapid care delivery.**
> Obtain the information you need about your patients to help make timely and quality decisions about their care.

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> I use **HealthInfoNet** to help get records on prior ED visits, hospitalizations, imaging and lab studies, and procedures done at hospitals outside of MaineHealth. This can be very helpful given that patients do migrate between hospitals and hospital systems for a variety of reasons.
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> **James Gallea**, MD, Emergency Services Medical Director, Stephens Memorial Hospital

TOP USE CASES & INTERVENTIONS

01 **Inform acute care illness and injury assessments.**
- Retrieve critical information on patients' healthcare activities throughout the state
- Enhance patients' confidence and satisfaction with informed decision-making

02 **Promote improved communication and coordination.**
- Enhance and expand communication methods and data accessibility across systems of care
- Facilitate patients' transitions of care based on ailment severity and necessary follow-ups
- Educate patients on appropriate use of services based on personal health record reviews

03 **Incorporate walk-in care treatment plans within longitudinal health records.**
- Share important diagnostic and preventive health services information with the HIE that patients increasingly receive exclusively through walk-in care settings
- Give patients' care teams complete views into their patients' activities at walk-in care settings

COMMON HIE SOLUTIONS

> Facilitates **communication and collaboration** among diverse systems

> Provides assurance that care teams have **comprehensive and accurate information** available at the point of care

> Identifies patients' relevant **gaps in care** and most recent personal **health changes** to inform care plans

> Continuously builds on patients' **longitudinal health records** with real-time information captured from diverse systems of care

CRITICAL HIE SERVICES

Electronic health record systems designed to share comprehensive data in real-time at the point of care, including the following:

- Allergies & Medications
- Active Problems & Diagnoses
- PCP Notes & Care Plans
- Inpatient & Emergency Department Visit History
- Screenings & Vaccinations
- Imaging & Laboratory Results

Take Advantage of the HIE's Services

Visit our online learning platform, **HealthInfoNet Academy**, to discover new ways of integrating the HIE's services within your clinical workflows.

www.hinfonetacademy.org

Not A Participant? Join the HIE Network!

Complete our online onboarding interest form to help us understand more about your organization – and we'll get back to you shortly!

hinfonet.org/what-we-do/become-a-participant