



HARP v.3.0 Release Preview

An overview of the phased major release implementation.

Dedicated to helping our communities create lasting system-wide improvements in the value of patient care and population health



Overview

A preview of today's webinar topics.

1. Preview the HARP v.3.0 release activities
2. Receive a demonstration of the HARP v.3.0 user interface
3. Review the HARP v.3.0 phased release timeline (including upcoming events)
4. Ask questions and discuss next steps





Release Activities

An overview of enhancements, improvements, and/or changes to the service.

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Release Overview

Identifying upcoming enhancements, improvements, and/or changes to the service.

1. Upgrade of reporting server infrastructure and update of Tableau software
2. Performance tuning of backend and frontend systems
3. Implementation of frontend accessibility features
4. Modifications to frontend use cases and workflows
5. **NEW:** Release of new reporting suite highlighting the service's administrative configurations

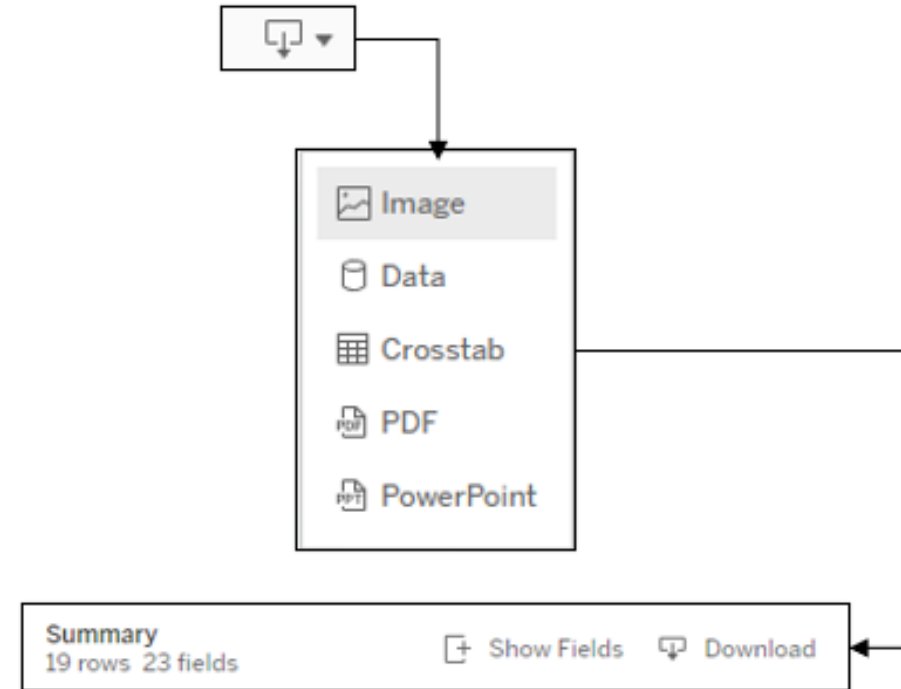




Infrastructure & Software Enhancements

Identifying upcoming enhancements, improvements, and/or changes to the service.

New design of service control features with all the same functionality.



For more information, visit our online user guide materials:
<https://hinfonetacademy.scrollhelp.site/HARP/harp-release-notes-v-3-0-draft>





Performance Tuning

Identifying upcoming enhancements, improvements, and/or changes to the service.

- As the service has gained new features, functionality, and use cases since its initial release, the backend and frontend systems have been re-tuned and optimized to ensure continued performance
- Users should experience more performant reporting dashboards, including faster load times of dashboard rendering, filter queries, and data exports





Accessibility Features

Identifying upcoming enhancements, improvements, and/or changes to the service.

Feature	Description
Screen Dimensions	Static screen-size dimensions of 1280 x 720.
Font Color Contrast	Contrast ratio of at least 4.5:1 for normal text and 3:1 for large text.
Object Color Palette Contrast	Contrast ratio of at least 3:1 for graphics and user interface components.
Object Titling	Headers and labels, when available, are clear and descriptive and use a differentiating font size and thickness.
Multi-Select Filter Configuration	List and drop-down filters are implemented instead of dynamic and action filters (with the exception of date range filters).
Data Download Availability	Underlying data sets used within the frontend are accessible for download and offline use.





Use Case & Workflow Modifications

Identifying upcoming enhancements, improvements, and/or changes to the service.

- Redesigned look-and-feel of reporting dashboards aligned with performance tuning, accessibility features, and known use cases and workflows
- Creation of new Insights reporting dashboard; removal of Utilization Map and User Organization reporting dashboards
- Modifications to terminology consistent with participant use cases (e.g., “Utilization” → “Encounter”, “Readmission/Return” → “Readmission”, etc.)
- Simplification of filter options
- Revisions to frontend and exportable tabular views (e.g., add/remove fields, re-order fields)

For more information, visit our online user guide materials:
<https://hinfonetacademy.scrollhelp.site/HARP/frontend-modifications>





Administrative Reporting Functions

Identifying upcoming enhancements, improvements, and/or changes to the service.

- Identify all organizations that your user is permitted to view in reporting
- Identify all other users who are permitted to view the same organizations as your user in reporting
- Identify all attribution files submitted by your organization
- Identify all attribution files submitted by any organization that include patients attributed to your organization (e.g., MaineCare Accountable Communities attribution)
- Identify all entities to which your patients are attributed (**use case:** joining to HARP exports)
- Identify counts of attributed patients by entity

For more information, visit our online user guide materials:
<https://hinfonetacademy.scrollhelp.site/HARP/harp-utilities>





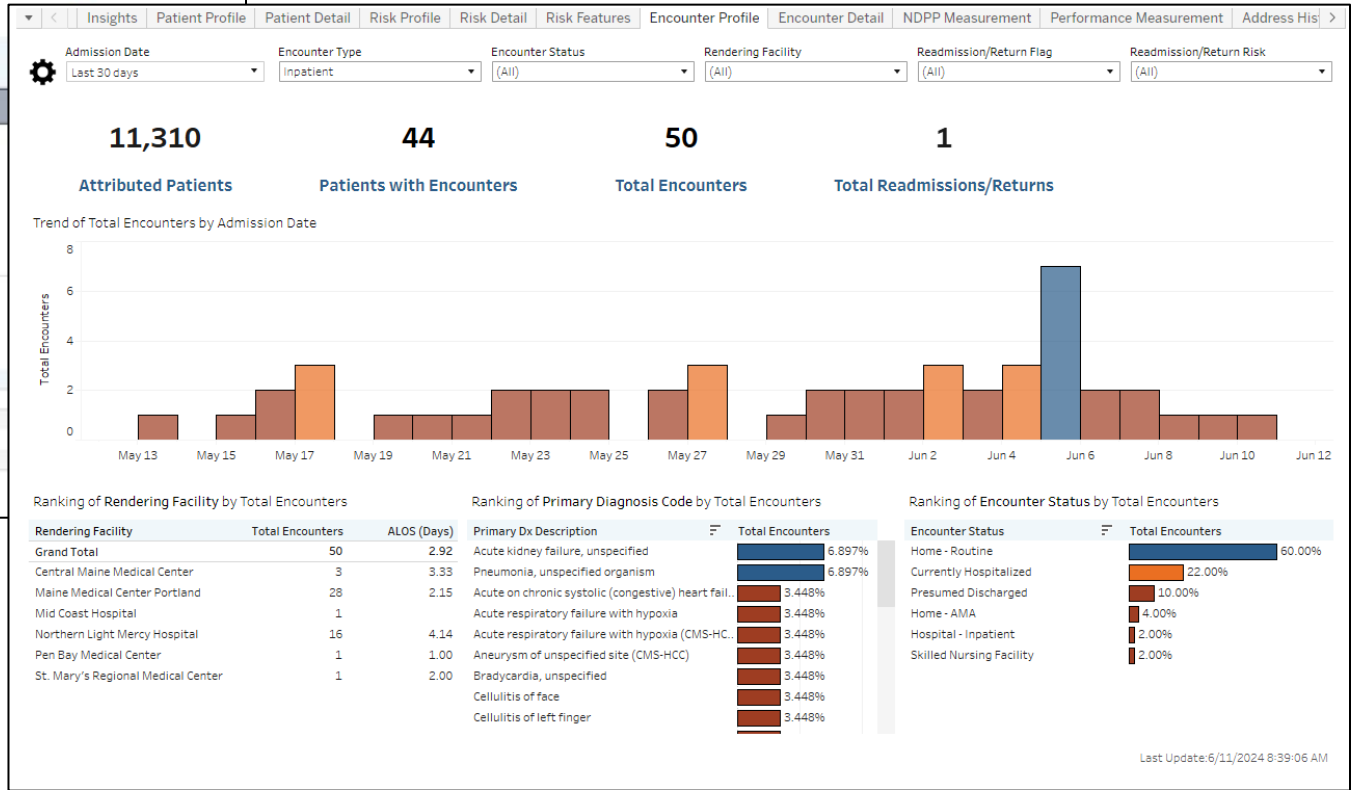
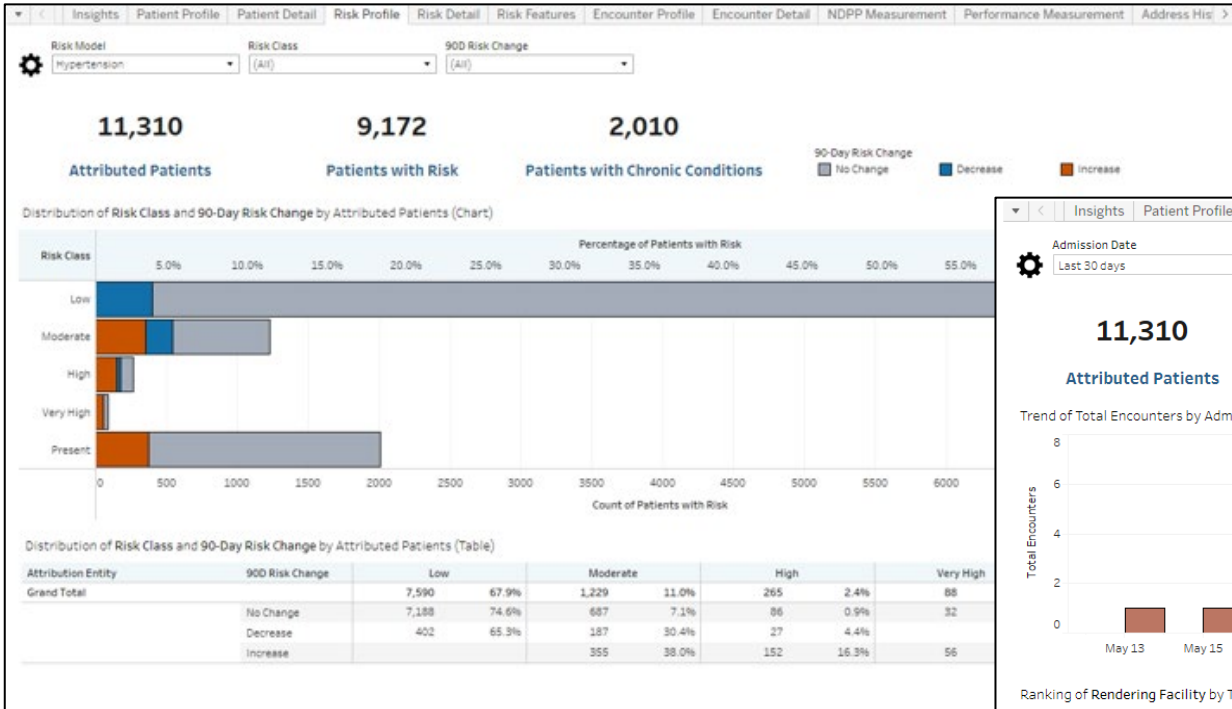
Release Demonstration

A brief walkthrough of key release activities in the redesigned user interface.

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Reporting Dashboards Overview

Curating real-time information to inform operational decision-making.





Release Timeline

A recap of prior and upcoming release events.

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Completed Release Events

A recap of prior and upcoming release events.

- **June 28:** Initial notice of HARP v.3.0 phased release sent to users
- **July 9:** Reminder notice of HARP v.3.0 phased release sent to users
- **July 16:** First phase release of HARP v.3.0 implemented for all users
- **July 17:** HealthInfoNet webinar held to provide an overview of the HARP v.3.0 release to users
- **July 23:** Reminder notice of HARP v.3.0 phased release sent to users
- **July 30:** Second phase release of HARP v.3.0 implemented for all users
- **July 31:** HealthInfoNet webinar held to provide an overview of the HARP v.3.0 release

For more information, visit our online user guide materials:
<https://hinfonetacademy.scrollhelp.site/HARP/harp-v-3-0-preview>





Phase 2 Release Review

A recap of prior and upcoming release events.

July 30: Second phase release of HARP v.3.0 implemented for all users

Users' access to HARP v.2.0 and HARP v.3.0 will be migrated from the current HARP reporting server to the new HARP reporting server

- Users' previously **saved reporting dashboard configurations in HARP v.2.0 have been lost**
- Users should begin to transition their work from HARP v.2.0 to HARP v.3.0
- Users should only **create new saved reporting dashboard configurations in HARP v.3.0 ongoing**
- Users should take note of the **HARP v.3.0 tabular exports** - and begin to adjust internal processes that leverage them - in anticipation of the third phase release on **August 13**





Upcoming Release Events

A recap of prior and upcoming release events.

- **August 6:** Reminder notice of HARP v.3.0 phased release sent to users
- **August 13:** Third phase release of HARP v.3.0 implemented for all users
- **August 14:** HealthInfoNet office hours session held to review users' questions about the HARP v.3.0 release

For more information, visit our online user guide materials:
<https://hinfonetacademy.scrollhelp.site/HARP/harp-v-3-0-preview>





Phase 3 Release Review

A recap of prior and upcoming release events.

August 13: Third phase release of HARP v.3.0 implemented for all users

Users' access to HARP v.2.0 will be lost

- Users must exclusively perform their work in HARP v.3.0 ongoing
- Users' use of the service's **tabular exports may have changed** from HARP v.2.0 to HARP v.3.0; users must adapt their processes accordingly





Close & Questions

General Q&A and discussion of release.

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HealthInfoNet Academy

Providing training and education on how to more effectively use the HIE's services.

1v1 Support

- Our Clinical Education team is available to assist at your convenience
- Reach out via email at clinicaleducation@hinfonet.org

Webinar Series

- Sessions focused on clinical data sources, workflows, and best practices
- Recordings and materials available

Online Courses

- Full-length online courses on the use of the HIE's data, tools, and resources
- Contact hours/certification offered

Documentation

- Expansive repository of online resources
- Includes product/service user guides, technical methodologies, etc.

Use Cases & Tutorials

- Brief video use cases and tutorials on how to more effectively use the HIE
- Tips and tricks on how to successfully implement services within workflows

Communications Package

- Key materials to inform and educate participants about the HIE's value
- Resources for participants to share with staff and patients alike

Check out HealthInfoNet Academy at www.hinfonetacademy.org





60 Pineland Drive
Auburn Hall, Suite 305
New Gloucester, ME 04260



www.hinfonet.org



207-541-9250



clinicaleducation@hinfonet.org



[https://www.linkedin.com/
company/healthinonet](https://www.linkedin.com/company/healthinonet)